

How to report a hate incident:

You can report any hate incident or crime to the Hate Incident Support Service confidentially on: 0845 38 99 528 or 0845 075 1021. Lines are staffed 8am-8pm Monday to Friday.

You can also report on-line at:

www.westsussex.gov.uk/hatecrime

And you can get copies of the Hate Incident Reporting Form from:

SussexHateIncidentReport@victimsupport.org.uk

As well as Victim Support, you can report through other agencies such as Sussex Police, Citizens Advice Bureau, your local council, housing officer, schools or youth workers.



Other useful numbers

Sussex Police: 0845 60 70 999

In an emergency dial 999

Victim Support in Sussex: 0845 38 99 528

Hate Incident Reporting Line:
0845 075 1021

Crimes and incidents of hate and prejudice will not be accepted in West Sussex. Don't suffer in silence.

Our Victim Supportline **0845 30 30 900** gives information and support for anyone affected by crime.

You can contact us using Text Relay by adding 18001 before any of our phone numbers.

Published by Victim Support
President HRH The Princess Royal

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Charity registration: 298028 Company no: 2158780
Registered in England. Limited by guarantee.
Registered office as above.

August 2010



Hate incidents

Don't support it – report it

Support for victims of hate incidents/crimes

In partnership with



find the strength

What is the Hate Incident Support Service?

The Hate Incident Support Service is managed by the charity Victim Support in partnership with the West Sussex Harm Reduction Team. We give free and confidential one-to-one support to people who have experienced:

- racism
- religious hatred
- homophobia
- transphobia
- disability discrimination.

We can give you both emotional support and practical help and advice both immediately after an incident or later.

How we can help:

The type of support we can give you includes:

- help with any questions you have in relation to the incident or what your options are
- someone to talk to in confidence about what has happened (we can arrange interpreters if necessary)
- giving you information about the police and court procedures

- helping you to deal with other organisations in relation to the incident
- support at court if you are called as a witness
- putting you in touch with other practical sources of help
- helping parents to support children effectively if they are affected by the incident.

What happens when you contact the service?

Victims, witnesses or anyone else can report a hate incident. You can get in touch with us either by filling in a hate incident reporting form (see over) or by calling our victim care team on 0845 38 99 528.

The service has two main aims:

- to give you a way to report incidents confidentially
- to help you get support if you need it.

If you send us a hate incident reporting form and say you want us to contact you, our dedicated caseworker or one of our team of trained volunteer support workers will contact you to discuss the help you need and to organise support.

If you choose to call our victim care team, they will take details of the incident and discuss what support, if any, we can give you.

Either way, we won't give your personal details to anyone else without asking you first.

A few words of advice

If you're experiencing hate incidents try not to put yourself at greater risk. If you come into contact with the person responsible, try to get away safely or go to a more public place. If you can, keep a record of all incidents including dates and times. Remember that nobody deserves to suffer just because of who they are and help is available.