

## Appendix 2

# Verbatim Questionnaire Responses

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## Questionnaire Topic 1: Vision

Name	Organisation	Town	Neighbourhood	Vision Comments
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		Compliance by the Plan with Section 110 of the Localism Act 2011
David Kneve	None	Crawley	Ifield	I would also like to see confirmation of the status of the allotments that lie within the proposed conservation area. This important resource should be clearly protected from any risk of development or change of use. I think it is an important asset for Ifield and for the proposed conservation area.
Jenny Frost, Secretary	Ifield Village Conservation Area Advisory Committee, IVCAAC	Crawley	Broadfield	This is a comment on the whole of part 1. The introduction provides a clear picture of the town and its population. It identifies the complexity of the conflicting demands that will be made in the future. IVCAAC supports the objectives and the strategies that are proposed. Two minor points: a) there is no mention of commuting into central London (is this too small a percentage for the whole commuting population to warrant a mention?); b) the youthfulness of the population is explained, with the youthfulness being renewed by new births (p19), but later in Corporate Plan 5 you mention an 'increasingly elderly population' (p27) - is there a contradiction here?.
Tony O'Connor	Moat Homes Ltd	Dartford in Kent	Ifield	Sustainable development is critical to Crawley's continuing success.

## Questionnaire Topic 2: Character

Name	Organisation	Town	Neighbourhood	Character Comments
Nora Davies		Crawley	Three Bridges	I would like any new development to be more striking and innovative than the current design.
Mrs P Ruel	member of Forestfield & Shrublands CAAC but speaking as an individual	Crawley		Q2--new buildings shouldn't look out of place. however if an area of 50's/60's grey dated buildings, then a refreshing new building is fine. Q3-That is assuming designating it as a 'conservation area' is the best thing to do to preserve it.
Nicola Hord		Crawley	Tilgate	The map at the start does not show the listed buildings in Ifield. Are these shown on a larger map? (we are working from the online documents). While IVCAAC agrees broadly with policy CH8, members would think there should be a mention of SCALE of any development i.e. that any development in or near a conservation area should be of an appropriate SCALE.
Jenny Frost, Secretary	Ifield Village Conservation Area Advisory Committee, IVCAAC	Crawley	Broadfield	Please add a mention of Village Greens as part of the heritage - they are different from 'parks and gardens'.
Valerie Darnley		Crawley		Ifield Brook Meadows (North and South) must be protected from development. it is a 'Beauty Spot' with unique views and landscapes. The 1947/48 map, on display at Crawley Town Hall clearly shows that the planners wanted to protect this area, thus providing Crawley residents especially the Ifield community-an area of recreation and heritage. "Greenway" runs through the Meadows and it would be an ideal Local Nature Reserve.
Richard W Symonds		Crawley	Langley Green	Q2. Since the buildings in the New Town are already of a poor 1950's style- an up to date fresh new look would be exciting. the Town and Civic Halls are due for a facelift.
Patricia Harman		Crawley	Ifield	Q1. The out of town supermarkets have changed the nature of local parade shops, but does Gossops Green really need 5 takeaways out of 12 shops? Is a betting shop required? Q2/3/4. The number of poundshops and other cheap retail outlets are taking over the town centre, especially those that insist on spreading their wares along the pavement like a third world bazaar. The ghastly Queen's Square blot on the landscape should never have been built. The high street should revert to two way traffic and the tatty market relocated. Pedestrianisation of a high street is a quick way to kill it and reduce the shops to estate agents and restaurants. The Broadway was the only dual carriageway in town but is now reduced to a bus only series of chicanes that does

Name	Organisation	Town	Neighbourhood	Character Comments
				not allow two busses to pass each other.
Brain Champion		Crawley	Ifield	It is important that local neighbourhood stops suit the looks of everyone who lives there. Bring back the butchers, bakers and greengrocers by making rents realistic.
Claire Underwood		Crawley	Three Bridges	I think that we should really protect areas which show Crawley's history.
Hajid Hussain		Crawley	Southgate	If the government or person involves who took this things assist planning the best for improve the town it is better.
Roselin Permal		Crawley	Langley Green	New modern buildings do not have character. architecture not good eg Peglar Court
Lambent		Crawley	Bewbush	I believe to return culture where ever possible and practical/safe-think its very sad buildings such as old cinema in High Street is to be demolished and would be sad to see High Street changed beyond recognition.
Sharon Harris		Crawley	West Green	Crawley is a working town with relatively either of historical interest: jobs before history.
D Binderman		Crawley	Southgate	Not all of the existing town has good architecture, some of which could be demolished and replaced with more sympathetic and appropriate buildings in time with the town and local area. Signage and shop fronts should be included in this consideration.
Mark Harris		Crawley	Pound Hill	It is important that where we have conservation areas that more is done to keep them looking worthy of that name. The Brighton Road and High Street look very untidy and uncared for.
W Jakes		Crawley	Broadfield	It should be possible to encourage diversity whilst protecting special areas of interest.
Ian Turner		Crawley	Three Bridges	I think that all Crawley need be rebuild all buildings and old and unfunctional.
Petrow Turner		Crawley	Southgate	Very important to protect any area or building which tells the history of the town. pleased to hear that the museum is to be moved to the tree from Goffs Park.
Pat Change		Horsham		The area around Wilkos, Primark, Evans cycle, Lloyds band up to M&S also Lloyds to the church should be developed to get away from the '70's' style properties that exist at present.
Andrew Keeley		Crawley	Southgate	Crawley council lies thorough their teeth. Council have ruined crawley. People cut down trees, the do not get fined 10,000 pounds. Crawley chop trees, council are not fined Â£10,000 per each tree.

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Name	Organisation	Town	Neighbourhood	Character Comments
Arshad Khan		Crawley	Furnace Green	Q4. it depends what is going to be built. Sometimes a building can add to the character or a skyline.
unknown		Horsham	Bewbush	The crown commission areas should be viewed as heritage are too and (e.g.) trees planted when they were developed should be protected and replaced with the same sort to keep the character, especially where green verges are lost for parking spaces.
G Brown		Crawley		I agree that it is important to retain the character of various historical parts of Crawley, however it is also important to have new innovative, eco-friendly buildings that introduce new character.
Su Austin		Crawley	Pound Hill	Q3. Where cost of preserving this in too expensive, the solution that helps interest the economic situation should take priority.
D-B Holloway		Crawley	Three Bridges	new college needed existing facility is an 'eyesore' and according to students is in adequate for purpose.
Mike Miller		burstow	Southgate	take to control centre town if secure buildings are long empty and abandoned, put them for culture, art museum exhibition, other education information and for attractive centre.
Valerjus V		Crawley		I presume Q3 relates to 'area of special character' on the maps. the neighbourhood concept with central shops and services-is very important the eastern section of NE sector seems to be deprived of these.
Rodger Baker		Crawley	Pound Hill	It all should blend in with conservation areas and not overshadow them.
Simon Young		Crawley	Bewbush	We will not know until these developments are carried out whether we could positively agree these questions. anyway my wife and I will not be alive by then (85 & 71).
unknown		Crawley	Southgate	It does not matter what we say you do it anyway, you do what you want.
Pat Robinson		Crawley	Three Bridges	Q2. I believe any new buildings should 'enhance' the existing character of the town. Let's face it, a lot of the current architecture is awful. This is an opportunity to 'experiment sympathetically'.
Clare Hall		Crawley	Furnace Green	Crawley High Street must remain with its 'special architectural interest'. Neighbourhoods vary in design which is excellent- should not have modern design buildings 'bottled on' in the name of improvements (e.g. Langley Green's coloured building is ghastly) Crawley's motto is 'I grow and I rejoice'-but do we now? Will we in the future? I doubt it.

Name	Organisation	Town	Neighbourhood	Character Comments
Mrs Patricia Tame		Copthorne	Ifield	Crawley needs to improve in appearance, queen square need a make up.
Ian Millar		Crawley	Tilgate	Grass verges should be protected and maintained in order to retain their original purpose of 'softening' the townscape.
Mr F Halliday		Crawley	Three Bridges	In order to enhance the neighbour hoods, the grass verges and green should be protected.  The 'Barack Block' in queens square is a recent development that does look out of place. It has ruined the square- should never have been granted planning permission-everybody hates it.
Mrs A. Halliday		Crawley	Three Bridges	Newer buildings in the town centre (e.g. the business park near spindle way) have a poorly designed 'legoland' feel about them. Parts of Broadfield and Bewbush feel very bleak. The newer housing in Ifield by Rusper Road is much more sympathetic in character.
Niall Mitchell		Crawley	Three Bridges	I have lived in Crawley for most of my life and been to school here. I would very much like for Crawley to keep the character that it has for future generations.
Rachel Warham		Crawley	Tilgate	The character of the existing high street should be maintained and strengthened. I feel very upset that the council has allowed destruction of Bar Med/old cinema as was a historic building of beauty. This has greatly upset crawley residents.
Elaine Deehan		Crawley	Ifield	Crawley is a new town, new buildings in new areas should be new for the time built, not similar to current structures.
Phil Powell		Crawley	Ifield	I believe that any approved development should look as modern as possible and there should be no visual continuity, and if you look at the town centre there never has been. Special areas- depends on location size and historical importance-a case by case review.
Simon Darroch		Crawley	Broadfield	I think a newer town lends itself to a mixture of styles-not just a 'new town' style.
Mrs Flood		Crawley	Broadfield	I was born in crawley before the existence of the 'new town' and I have seen the way over the years the character of the town has changed and not for the better. Old buildings have been pulled down and replaced by buildings that do not blend in with the surrounding area, in fact a complete miss mash of designs. Why was not the old high street developed sympathetically as Horsham has kept the carfax
Mrs		Crawley	Southgate	Q2 GOOD modern architecture can fit into, and

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Name	Organisation	Town	Neighbourhood	Character Comments
Margaret Rixon				indeed enhance, existing localities.
Mrs Margaret Luetchford		Crawley	Pound Hill	The town centre needs to improve its look and feel, parking is often lacking and expensive.
Kerry Manley		Copthorne	Furnace Green	Too many old and good building have been destroyed in old crawley or altered in appearance and inappropriate development out of character put in their place.
Mr Alred Tidey		Crawley	West Green	I think anything to better our town is good.
Carrie Boslley		Crawley	Furnace Green	Conservation is important but, taking the area at worth church as an example, this is a conservation area but the 'conserved' field next to the church in overgrown and serves no practical purpose. a sympathetic development around the church (as proposed a few years ago) could enhance the area and to benefits of the church and local residents ( and users of the worth way)) by, for example, providing car parking and town halls.
Neil Dobson		Crawley	Tilgate	If buildings of specific interest should be preserved, why was it allowed to pull the bar med (old cinema) down, and I wonder what buildings will be next to be sold off for profit.
David Leonard Newble		Crawley	Southgate	Would be curious to understand what is considered 'special architectural interest or character'.
Tammy Lai		Crawley	Furnace Green	Nightlife has gone in the centre. We need more nightlife, a hospital with A&E and more surgery's for doctors. If you build more buildings and attract more people the town need the A&E department back because at the moment its a joke you have to go to either redhill or Worthing.
Unknown		Crawley	Northgate	We want the town we live in to be as attractive as possible.
Mrs R M Ganz		Crawley	Furnace Green	The planning of crawley over the last 30years has been a COMPLETE DISASTER. Glorious old buildings have been demolished and for example large warehouses supermarkets built on the lans (asda). An unnecessary dual carriageway rd are the top of the 'historic' high school. which itself contains a mismesh of poor quality construction and architecture/buildings alongside historic ones. I could go on but just look around!
Robert Monteath-Wilson		Crawley		Future development should used in appropriate areas to introduced a more modern feel to areas of the town i.e. town centre where tired plain concrete buildings currently dominate.

Name	Organisation	Town	Neighbourhood	Character Comments
Richard Bateman		Crawley	Southgate	Crawley is lacking in character so any character and period features should be protected. New buildings should reflect character and not reflect the existing town centre
Mrs Helen Hyde		Crawley	Southgate	Crawley has destroyed its previous character!!!! I prefer to pay to go to Horsham its a nice town all together more character, less concrete jungle feel to it. Not everyone in 20 and wants glass and steel
Unknown		Crawley		We were disappointed that the old cinema has been pulled down, even though it was thought previously, as worth preserving as a reminder of the early days of the new town, being built in the 50's. We were pleased that the opposed block of flats in Russel way was turned down as a multi storey would be one of more in that particular area and would have towered over the local flats and off ices which at the most, are 3 or 4 stories high and surrounded by woods and playing fields at three bridges and furnace green.
Mrs Jean Calcott		Crawley	Langley Green	We should move according to
Mihirkumar Rawal		Crawley	Broadfield	If these character can sustain the future and not the past then I agree
Charles		Crawley	Ifield	New business coming into town should not be hindered by what went before
James Conboy		Crawley	Ifield	Please stop knocking down old building in Guildford/Horsham they have a mix of the old and new, which has been done tastefully. Why cant you make the lovely paving area outside the George Hotel continue through Crawley, down by the post office and current CBC town hall.
Jacqui Robinson		Crawley	Broadfield	Q1) Future development should be kept to a small scale. Large developments have led to poor community feeling and areas (such as Broadfield) were people are many of going.
R Woodland		Crawley	Gossops Green	Some of the new developments are ugly, generic looking buildings and no effort has been made to make them blend in. Horsham has more character than Crawley because they have made more effort to protect the original layout of the town and the buildings. We seem to be content to knock them down and lose any character we have in the town.
Kelly Ojok		Crawley	Langley Green	As a new town crawley has few special buildings so it is important to preserve these to connect 'new crawley' with its past. We are very lucky to live in a beautiful area with several outstanding views. These must be protected.

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Name	Organisation	Town	Neighbourhood	Character Comments
H Ives		Crawley	Ifield	Although Crawley should protect 'special architectural interests', it does have an out dated look about it and needs to be brought into the modern days. It looks very drab and unwelcoming.
Colin Maughan		Crawley	Furnace Green	In the original design of the new towns as a concept two principles have been lost. The garden city as designated by Parker and Unwin. In this respect some Crawley neighbourhoods have been more successfully maintained than others. The growth in car ownership has resulted in roadside verges being paved over to park them and many front gardens have gone for the same reason. This can also cause floods due to run off rather than absorption. The old town high street has been eroded especially when Asda was built. It is by the nature of gardening and landscape design that they are labour intensive and therefore expensive. There is a case for deciding as (very insensitively) in Croydon which part of the centre can be developed in a higher and denser way and becoming uncompromisingly urban. But in Crawley there seem to be rather negative free-for-all and no concept. I understand the CBC is wealthy so it can probably afford to keep the Garden City idea throughout the town or in selected areas. If this is meant by Q2 by 'existing character' is developers vernacular where the buildings are bogus in respect of facade and design and the choice of materials - the materials are always universal to the UK and never Sussex Sandstone. I don't agree. I should like to see good examples of the work of modern architects as we sometimes see on the industrial estates and to some extent at Gatwick Airport. Why do we think train architects if we are not going to use their skills. Respecting the existing character, which is largely new town design now, is a question of scale and architectural good manners, not of choice of materials and style-or retro period design. Not only is the aesthetic quality of most buildings designed since the new town was designed, but street furniture, lighting, seating, sculpture, paving and ploughing are mediocre or poor. This seems to indicate that there is nobody in CBC with an understanding of urban design or industrial design. There may be someone but they haven't made their mark. Someone simply gets the marshalls catalogue out again. In Furnace Green and the bus station we have lost simple and rather chunky wooden benches which were in fair condition and not uncomfortable in favour of over elaborate, cold stainless ones mounted far too high from the ground level for comfort.

Name	Organisation	Town	Neighbourhood	Character Comments
Unknown		Crawley	West Green	When new buildings are built they should blend with the character of the area, i.e. new builds in the high street should not blend out like a sore thumb.

### Questionnaire Topic 3: Economic Development

Name	Organisation	Town	Neighbourhood	Economic Development Comments
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		Land owned by HCA immediately south of the proposed second runway should be planned for coherent residential/commercial/educational/hospital development by Crawley Borough Council and Horsham District Council under a Joint Area Action Plan
Clive Gunn		Crawley		<p>Q6-Although what other options are there? this doesn't say. some park areas, yes but residential, no.</p> <p>Q8- it is good to gave retail outside town otherwise to have to go into town for places would be a very busy, more hassle, harder and /or dearer to park etc and some shops possible smaller than they could be.</p> <p>Q10- protected but NOT expanded.</p>
Jenny Frost, Secretary	Ifield Village Conservation Area Advisory Committee, IVCAAC	Crawley	Broadfield	<p>We are in agreement with much of this policy. For people working in Manor Royal there is value in having some (limited) retail outlets nearby so that they can shop easily at lunchtime. Town centre workers are currently in a far better position to be able to do this than Manor Royal workers. The group of outlets near the amenity tip already serve this purpose to some extent. The limitation that the plan puts on retail space seems wise. IVCAAC therefore supports this part.</p> <p>We have concerns, however, about smartening up everything on the Manor Royal Estate. There are a range of small businesses working out of small shed-like buildings, which customers feel at home with just because they are of human scale, with no expensive frills. They are often known by word-of-mouth recommendations and offer excellent service. We would not want these lost in the interest of 'smart appearances'.</p>
Richard W Symonds		Crawley	Langley Green	<p>Closer business and commercial links until the airport should be supported and encouraged. After 2019, a new runway (South) is very likely, and this will create greater opportunities within Crawley Borough Council- the boundary of which includes Gatwick. If Crawley achieves unitary and City Status (E.g. Crawley and Gatwick City Council) this can only be to area benefit.</p>
Ronald Davis		Crawley	Ifield	<p>Q6. Consider developing a trade fair centre which would bring in domestic and international (via Gatwick) interest.</p> <p>Q7. Consider Boris Bike style capability and better cycle lanes</p>

Name	Organisation	Town	Neighbourhood	Economic Development Comments
				Q9. Ifield shops-past dodgy "home grown" present bookies NOT vital to the local community. the co op is excellent
Brain Champion		Crawley	Ifield	Q.8 Space for a major retail outlet, eg John Lewis would be better sited on one of the many vacant sites off Manor Royal, available no, with room for parking. Does John Lewis really want a town centre site surrounded by poundshops, in 10 years time? it is rumoured that Ikea is interested in a similar site.
Claire Underwood		Crawley	Three Bridges	We need a more exciting, vibrant Town Centre, not all poundshops and bargain basements. A lively market would help and try to make Crawley a destination town. Have a look at Chichester- a delightful mix of old and new, trendy and traditional.
Hajid Hussain		Crawley	Southgate	I think we need to help people get jobs so that will prevent homelessness due to mortgage
Lambent		Crawley	Bewbush	West Green parade-needs better shops. if one goes to Ifield they have better shops
Sharon Harris		Crawley	West Green	In this financial climate anything that protects employment has to be a good thing
D Binderman		Crawley	Southgate	Crawley is all about the local industry and people it can attract: anything which helps that is good news.
Mark Harris		Crawley	Pound Hill	If economic growth is to be protected, it must be done efficiently. As needs change, redevelopment of the business, commercial and trading area does not need to necessarily expand beyond these boundaries. The changes can be made within the existing land areas.
Promodini		Crawley	Gossops Green	Must encourage more business into the town which will help the economy to grow.
W Jakes		Crawley	Broadfield	If we are to grow as a town economically, we need to ensure that the people living and working in the area have good quality services such as healthcare and retail opportunities.
Petrow Turner		Crawley	Southgate	More work area gives more income for town and better living in the town.
Giles Kolter		Crawley Down	Furnace Green	Crawley is a town with a thriving busy centre. Having County Mall there is the reason. So no out of town shopping mall place.
Pat Change		Horsham		Office blocks should not be built unless existing ones are completely filled. These offices should be only built in areas as above.

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Jose Freifas		Crawley		Do not kill the retail out of town, its needed.
Andrew Keeley		Crawley	Southgate	Development should stay within the brown fill and empty units that exist and not use green sites.
Arshad Khan		Crawley	Furnace Green	Council does not protect neighbourhood. Local plan does not recognise anything. Council have destroyed Crawley. Council have turned Crawley into concrete jungle.
unknown		Horsham	Bewbush	Q7- existing business should step up and make more of an effort to improve look and feel of Manor royal.  Q8 - Promotion of neighbourhood markets and local products should be encourage
G Brown		Crawley		Q9. I would add the word 'promote' on the high results and competition from supermarkets have lost in our butcher, baker and greengrocers in the last 20years. Q6. maybe some area could have housing
D-B Holloway		Crawley	Three Bridges	Q7, 8 ,10. in each case attention and allowance for cars and parking must be a firms consideration.
Valerjus V		Crawley		develop small business
unknown		Crawley	Southgate	As per other questions on previous page
Pat Robinson		Crawley	Three Bridges	Again you do as you want, does not matter what we say
Clare Hall		Crawley	Furnace Green	Q10. I sort of agree but we need to encourage new businesses to populate these areas. We don't want to be in the same situation as we are with Manor Royal, where there are vast areas of empty space. If this means releasing this space for 'quality' retailers that will bring people into Crawley, this should be encouraged
Mrs Patricia Tame		Copthorne	lfield	With the proposed NE Crawley development the Town Centre will not be suitable in its present format.  The business district must be protected in order to provide a guarantee a range of employment sectors/skills with the new development
Peter Goodey		Crawley		Tilgate business park should never have been built

Name	Organisation	Town	Neighbourhood	Economic Development Comments
Ian Millar		Crawley	Tilgate	Manor Royal must look like a high quality business district to attract high quality businesses that bring employment to the town. Gatwick road etc should be smartened up by eliminating the proliferation of ugly signs and adding trees and landscaping. Small industrial units are also required and provision for these should be off the main artericos. low cost improvements should be implemented IMMEDIATELY by reducing advertising signs and planting trees to hide unattractive units
Mr F Halliday		Crawley	Three Bridges	Important for local economy and job creation
Niall Mitchell		Crawley	Three Bridges	Too much 'out of town' development sucks the life out of the town centre as it is places such as the Broadway are very run down with far too many charity shops/pound shops/ short lease businesses
Elaine Deehan		Crawley	Ifield	I would hate to see crawley as another 'purely way'. There are enough areas for growth as above. Tourism should be encouraged- shopping/parks/rail and airport links
Simon Darroch		Crawley	Broadfield	Just get anything into the town that you can, and don't just focus on high-tech jobs. Unskilled labour is just as important for the economy. Henry Smith and myself are working together on my national 1000 page business plan much of it could be adapted to place industries in crawley
Mrs Flood		Crawley	Broadfield	Some of town retails is useful, but should not dominate/badly affect town centre. Quite a few parade shops have closed over recent years-can this be helped? Good to grow town centre/attract big names to pull people from out of town.
Mr C W Lusby		Crawley	Furnace Green	Q8. People go to outer town shopping areas because parking is FREE. so to encourage people back into town centre shops-reducing or scrap parking charges introduce park and ride as in Horsham-fantastic
Mrs Margaret Luetchford		Crawley	Pound Hill	Q7 The town should look smart as possible everywhere.  Q10 Housing may be more important in the future and tilgate forest business area must not be allowed to encroach further on the forest
Mrs Lewin		Crawley	Tilgate	Q8 Large companies should be encouraged to come to the area to improve employment-plenty of room on manor royal for companies like Ikea!!
Kerry Manley		Copthorne	Furnace Green	Roads within manor royal are often in poor state of repair. traffic is often gridlocked around manor royal from 4.10-6pm

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Mr Alred Tidey		Crawley	West Green	I believe industry should be located away from residential areas to prevent pollution and noise intruding into peoples homes
Mr P Robinson		Crawley	Ifield	Northgate surgery being moved is a disgrace. I go there and have not been asked, I only found out when I read it in the paper
Neil Dobson		Crawley	Tilgate	If you want to develop the town centre for shopping/retail, it seems prevse and allow retail development at (for example) manor royal. this encourages businesses to move away from the town centre (e.g. curry's) where parting in tree (i.e. manor royal)
Dianne Kingshott		Crawley	Pound Hill	Brand names attract wider audience try and encourage them to come to town or bigger unit around manor royal. try and encourage small local affordable boutiques to come to town centre as Brands and boutiques attract wider audience
David Leonard Newble		Crawley	Southgate	I agree with the smartening up of manor royal, but what it needs is more industry to be using the area it was built for not hotels
Unknown		Crawley	Northgate	There is too much emphasis on attracting certain retailers and others have to suffer for it i.e. Primark moving to county mall and John Lewis. more need to be helped with existing retailers to keep them in the town centre!
Mrs R M Ganz		Crawley	Furnace Green	Q10) I agree with the proviso that there should be NO MORE development or enlargement of the Tilgate forest business centre. Tilgate forest has already been encroached upon and is a natural resource, not only for crawley people but also for visitors to the area
Robert Monteath-Wilson		Crawley		Q8) and in the town centre!! q9) how will this be achieved? need incentives for LOCAL business people
Richard Bateman		Crawley	Southgate	Manor Royal is in a terrible state and roads in particular need to improve. Out of town retail has its place but should not be at the dominant of the town centre. Other business areas should be flexible. there is no point having vacant business premises on land and struggling to find space for new houses
Mrs Helen Hyde		Crawley	Southgate	Q8) More local shops would be useful, where I live in Maidenbower but big chains Costas, McDonalds should be avoided. Local businesses like cafes should be encouraged. What about a Saturday food market in the square in Maidenbower? Q10) in the future, more people will want to live where they work as transport becomes more costly. Employment potential is

Name	Organisation	Town	Neighbourhood	Economic Development Comments
				existed to prevent Crawley from just becoming a commuter town.
Dave Mathaway		Crawley	Tilgate	Q9) whilst parade shop rents have to be realistic in current market it is felt by many struggling shop renters that they are being overcharged and thereby face unprofitable of their business.
Unknown		Crawley		Retail development outside of towns kills off the shops in town centres.
Mrs Jean Calcott		Crawley	Langley Green	Our feelings are our neighbourhood parade should mainly serve the needs of their local communities and at present, we are overwhelmed with fast food outlets, especially Tilgate and Furnace green, which is the area we live in, to the deliver shops like butchers, green grocers and reassemble mixed grocers shops. the area has a large elderly population and doesn't seem to justify financial offices and corrupt showroom when we do not have a bakers, evermore Tilgate they do not sell bread, filled rolls, soups and hot snacks.
Eliz Mitchell		Crawley	Northgate	Retail business outside of town is fine if you drive and are young, we also need furniture and large electrical depots for us who don't drive and are ageing. towns seem to die because of these retail parks.
Charles		Crawley	Ifield	Manor Royal should also have a number of guest houses. Retail development should have a show room in the Town Centre.
James Conboy		Crawley	Ifield	Local parades must not just become a collection of takeaway food outlets. These parades will only thrive through diversity. We do not want outdoor food courts.
Jacqui Robinson		Crawley	Broadfield	I agree but keep big business in Manor Royal if you can.
S Graves		Crawley	Ifield	Gossops green parade is full of takeaways which do not provide the balanced shopping needs of locals.
R Woodland		Crawley	Gossops Green	Limit outside town retail development to try and preserve retail shopping in the town centre.
Kelly Ojok		Crawley	Langley Green	It seems that the council is content to leave large spiralling industrial areas uncluttered and with room to breathe, i.e. Manor Royal and insist on building more and more high density level buildings in the centre of town. The deal to clean the centre of town or its green areas sufficiently.

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Economic Development Comments
H Ives		Crawley	Ifield	Whilst economic growth is important so, too is quality of life. Having a job is vitally important so whilst housing is required, in the main, current business areas should be supported to be available for potential and current employers. The town centre is a disgrace. Crawley should be offering a vibrant diverse shopping experience which reflects the population.
Chantel Wetton		Crawley	Three Bridges	I think the town centre should be Crawley's main resource for retail, as this would then encourage bigger retail businesses into Crawley as there are too many Poundland/discounted shops which gives Crawley a cheapened look. I also think neighbourhood parades should promote a close neighbourhood community such as butchers, green grocers instead of take aways. There is far too many takeaways and the prospect of another two McDonalds being open in Crawley is outrageous. A local parade of butchers and greengrocers will encourage community spirit whilst also making it easier for elderly people to survive by themselves instead of relying on careers to take them to a big supermarket!
Colin Maughan		Crawley	Furnace Green	Mediocre, dated looking pretentious signs remind me of smug small minded councils. I don't think Manor Royal needs smartening up if that means tarting up as in the town centre by wasting money on poor street furniture, garish flowers, paving and sculptures. What Manor Royal and the other industrial estates might well need is improved and expanded retail areas so that people marooned there can do a little essential shopping and find good quality goods. Industrial estates are daytime neighbourhoods. The general opinion and time in CBC's attention to the neighbourhood shopping parades is welcomed but they have wanted a great deal of money by misguided changes and the specification of poor quality badly designed products from the Marshalls catalogues. Will the smarter appearance be maintained or will these parades have to wait for another expensive makeover in 2030? Reducing the council's shop rents which are too high for family businesses and essential services would have helped. At present people struggle to make a living from shop keeping.
Unknown		Crawley	West Green	Crawley lacks individual shops e.g. specialist coffee shop, cheese, real butchers shops. If retail development is closer to town such shops are more likely to thrive.

## Questionnaire Topic 4: Housing

Name	Organisation	Town	Neighbourhood	Housing Comments
Kevin Naris		Crawley	Pound Hill	<p>I believe that the council should be looking into building more council/housing assoc 2 and 3 bed family homes for this area instead of constantly building flats.</p> <p>Building a larger number of family homes will allow those people needing more rooms to move up and freeing up the cramped smaller properties for the next generation of new families who are struggling in small flats, this will then free up the flats for the younger people on waiting list. I have seen in other areas that building of family sized homes has occurred but those were not council homes and they are still empty. In this economic climate building new homes that are to be sold will not affect the housing issue that the council is facing.</p>
Marcus Ball	WSCC	Chichester		I can confirm that the County Council's land included as Key housing sites at Ifield and Tilgate is surplus to requirements and available for residential development
Ian		Crawley		Please put in writing in the detailed planning documents the requirements for the types of sustainable technologies to be included in new properties developed such as high levels of insulation, energy efficient lighting, sustainable heating and cooling (solar heating / PV). These should be shown on architectural drawings proposed by developers.
Nicola Hord		Crawley	Tilgate	<p>Q12- Once an area is built on, IT CANNOT GO BACK HOW IT WAS. And what sort of place would the town be, a large apartment block? (we simply can't just keep on building throughout the future, maybe government should encourage growth across UK and not just south?)Q14- I would hate to live there, like the ASDA block with peace and quiet and fab views(?), but if its built on land anyway and others will live there...Q15- I can't really comment as don't know the plans so can't comment on whether that's too many or not. more places like the Pembroke place I think is too much in a space and this is proven in through estate building all over UK that it doesn't work and a social problem in near future. Q16- Some of the 'affordable' housing ISN'T though really, maybe cheaper than some of the others but usually a small place, like a flat, and dearer than another not-so-new place bigger with garden. There still needs to be some though but just maybe better!</p>

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Housing Comments
Jenny Frost, Secretary	Ifield Village Conservation Area Advisory Committee, IVCAAC	Crawley	Broadfield	<p>On the whole IVCAAC supports all the housing policies outlined.</p> <p>For H1. IVCAAC commented, in its response to the consultation earlier in the year, that the only way of combining both the protection of the open spaces and the housing needs of the growing population, is to allow some well designed higher density housing that is currently the case in Crawley.</p> <p>We are however reluctant to see any building outside the built up area as this would contradict the overall policy of having a compact town within the countryside.</p>
Tony O'Connor	Moat Homes Ltd	Dartford in Kent	Ifield	<p>I agree that there needs to be an appropriate mix of dwelling types to reflect local need. I do however wonder whether the reference to the provision of 'Lifetime Homes' needs to be stronger with perhaps a reference to the provision of wheelchair adapted homes. The stated requirement for 20% of new affordable homes to be one bedroom does seem high. This may indeed reflect local need and the implications of the 'bedroom tax' and the ability to downsize. However a large proportion of one bedroom affordable flats has traditionally led to local housing management issues and has not been generally popular with social housing providers.</p>
Unknown				<p>I support Option 1A. Your consultation document states that there is real problem with housing affordability within Crawley and a huge demand for affordable homes.</p>
Valerie Darnley		Crawley		<p>There is never enough 'affordable housing'</p>
Richard W Symonds		Crawley	Langley Green	<p>Housing in Ifield has been at expense of school playing fields and even schools themselves. West Sussex County Council has adopted a 'Rob Peter To Pay Paul' policy which has resulted in EVERY school playing fields being built upon-all or in parts in Ifield. This must stop.</p>
Patricia Harman		Crawley	Ifield	<p>Q15. I think around Thomas Bennett would be a good site for a block of 2 strong sheltered homes like my Brumswick Court. There are no sheltered homes in Tilgate which may have stopped Tilgate people from giving up their houses-which I did, would have liked to stay in Tiklgate after living there for 30years.</p>
Ian Meorow		Crawley	Furnace Green	<p>Affordable housing for 'key' workers is a myth. in a modern economy every worker is 'key'. All social housing should be affordable.</p>

Name	Organisation	Town	Neighbourhood	Housing Comments
Gary Peters		Crawley	Bewbush	If immigration had been 'capped' in fair unstable Crawley New Town would not be in the position re housing shortage that we have today! As long as new houses go to local families then we agree!
Ronald Davis		Crawley	Ifield	Q13. How was the figure of 240 arrived at and agreed? by who? Q15. this was done for both Ifield Junior school. 'the towns open spaces should be protected. Q16. affordable housing will be council owned on private?
Brain Champion		Crawley	Ifield	Q15. The 2500 extra houses will put further strain on Crawley's already overstretched infrastructure, water, sewage, health facilities (hospital), schools and leisure; most of which were 'planned' without thought for parking. Unless Gatwick is allowed to develop another runway by the time these houses are built Crawley will lose its major employment centre and become a ghost town with no body able to afford new housing. Even it Gatwick grows Crawley's roads etc will need to be upgraded.
Hajid Hussain		Crawley	Southgate	I don't want to live in a town full of houses
Lambent		Crawley	Bewbush	West Green should be for senior community. The young people should not be near off licences, pubs, supermarkets that sell cheap alcohol. At Pegan Court already this is happening and creating anti social behaviour-not enough being done to build accommodation for 55years and over. Mixing young and old is a disaster.
Sharon Harris		Crawley	West Green	I can understand a need for more homes as our population is expanding beyond control (government error) but then contradictory they are encouraging the right to buy. where is the sense in that - believe the freedom of choice to rent or buy is being taken away as changes suggest if people can afford to buy they should- a majority of rent payers are on benefits!
unknown		Crawley	Tilgate	A high percentage of social housing should be built in Crawley to improve the housing crisis there is in Crawley.
D Binderman		Crawley	Southgate	I see no advantage in the council interfering in normal supply and demand for housing.
Mark Harris		Crawley	Pound Hill	The emphasis must be placed on council housing for rent. This might have the effect if reducing the drive to ownership and its negative consequences both for the areas and the owners whose financial situation take a wrong turn.
Promodini		Crawley	Gossops Green	Too many flat build around the town Centre they do not go with environment and looks bad.

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Housing Comments
W Jakes		Crawley	Broadfield	The town centre area-soughtgate in particular has had too many flats/social housing development and even in the flats in the private sector are overcrowded. We don't need more people in Southgate/West green.
Ian Turner		Crawley	Three Bridges	The number of houses required should match demand based on economical development. The type of housing should match demand
Petrow Turner		Crawley	Southgate	Expensive housing and older love cost housing crawley needs.
Pat Change		Horsham		Most important that open spaces should be protected for people and animals. TILGATE PARK IS AN EXAMPLE AND IS WELL USED BY COMMUNITY OF Crawley AND FURTHER AFIELD.
Jose Freifas		Crawley		Houses are needed prices are far too high.
Andrew Keeley		Crawley	Southgate	There is plenty of brown sites that can be developed for housing (some industrial, please don't develop green fields and open spaces!!
Arshad Khan		Crawley	Furnace Green	Protect Crawley green space. There should be no house built. Council have gone mad. Council does not care about affordable homes. Council are liars. Council is destroying Crawley but turning it into concrete jungle.
unknown		Horsham	Bewbush	Q16- The set proportion can work against the interest of the public. multiple companies could step forward with smaller designs and thus prevent the building of social/attached housing altogether. the nature of 'unit' housing needs to be seriously re consider.
G Brown		Crawley		Q13. Who works this out? What about empty properties? eg Pembroke estate or opposite station Q16 should depend on council waiting list Q14/15. reschedule empty office blocks eg. station area
J Ramsay		Crawley	Maidenbower	Character of neighbourhoods destroyed by this mixture of housing. Nobody benefits.
Valerie Owen		Crawley	Northgate	Housing should take into account people that are unable to buy or part buy, so lets have more housing for rent please for younger people, unmarried younger people, people should have to share not be put into three bed houses. Also putting younger persons with children upstairs flats is not fair to person living on ground floor flats, as its not fair to them having people saying they are making to much noise. this is a problem

Name	Organisation	Town	Neighbourhood	Housing Comments
				for people who buy flats from council.
Rodger Baker		Crawley	Pound Hill	Even greater emphasis should be put on affordable housing as there is an enormous need for this. Bring back council housing for start!
Simon Young		Crawley	Bewbush	I am concerned about the erosion of school land to housing development.
unknown		Crawley	Southgate	Too old to worry
A C Scott		Crawley	Pound Hill	The term 'affordable housing' is meaningless. either the housing is well built to a price or it is jerry built. there should be more emphasis on different methods of house construction utilising more eco friendly materials etc.
Sally Mill		Crawley	Three Bridges	Not every development that includes housing should included 'affordable housing'. Such housing is not suitable in areas where larger, detached houses are built.
Pat Robinson		Crawley	Three Bridges	Waste of time doing this you will do as you want anyway
Rachel Comingall		Crawley		Me and my husband are not allowed a council house as we earn too much but we cant get a mortgage as we need 35k deposit!!!! help!!!!
Clare Hall		Crawley	Furnace Green	Can not comment on most of the key housing site. I have highlighted the two colleges as my concern would be against the use of playing fields. I also believe if opportunities exist to redevelop existing sites for housing these should be considered.
Unknown		Crawley	Southgate	Not in favour of housing in Town Centre-its crowded enough already - keep housing and commerce separate.
Christine Partleton		Crawley	Ifield	Far too many houses for Pound Hill
Mrs Patricia Tame		Copthorne	Ifield	The annual figure of 240 houses is too high.  The town centre MUST remain retail not residential.  2560 =1900=2500 (Kilnwood Vale)=6960!! These are houses, how many people? How many cars?  The proportion of 'affordable housing' must remain the same and not vary
Peter		Crawley		Housing shouldn't be at the expense of green

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Housing Comments
Goodey				space
Ian Millar		Crawley	Tilgate	We need to provide affordable housing for people working in Crawley but not for the rest of the county. We also need to provide aspirational housing to keep those who work hard to improve their quality of life and have rate payers to subsidise that low cost housing. A good mix of housing styles is thus required but with the proportion of affordable housing varied according to the scale of the development
Mr F Halliday		Crawley	Three Bridges	Bearing in mind that Crawley is restricted by finite boundaries that contain dense housing, building over 240 houses per year will result in even greater problems for the future-where would houses go?
Mrs A. Halliday		Crawley	Three Bridges	Pound Hill-North East Sector the town is now much too big from what was originally planned. 1900 dwelling are too many, especially as the large Horsham road estate, past Bewbush has already started.
Niall Mitchell		Crawley	Three Bridges	The north east sector development is too big. As it is Crawley avenue on Balcombe road are too busy. Also having direct access to crawley avenue may make for a dangerous road junction.
Elaine Deehan		Crawley	lfield	Housing should not push further into the green belt, better to use existing sites such as Fairfield house.
Simon Darroch		Crawley	Broadfield	An amount should be built in to demand and the revenue there is to build them. Yes but flats only. In the town larger housing away from the town centre is better. I would also move firms above shops to premises on the indust and turn the offices above the shops in the queens square into bedsits and luxury apartments like in London, make it cosmopolitan and cool
Clive		Crawley	Pound Hill	Q16. The more 'affordable housing' lowers the area. No need for 'affordable housing' people are put off buying property next to 'affordable housing' because of the people given 'affordable housing'
Mrs Margaret Luetchford		Crawley	Pound Hill	Q13. As many houses as possible should be built. Q14 Town centre housing is fine IF the site is suitable Q15 On the playing fields?? Q16 Houses at affordable rents are essential
Mrs Lewin		Crawley	Tilgate	More council bungalows for the over 65's-and council houses for those who were born in crawley still living with parents because they cant get onto council list or property ladder-'affordable housing' for who? this never includes people working hard for a low salary e.g. care workers

Name	Organisation	Town	Neighbourhood	Housing Comments
Kerry Manley		Copthorne	Furnace Green	Adequate parking should be provided with all new development most households are 2car family-some more.
Mr Alred Tidey		Crawley	West Green	great care is needed in locating housing in already congested areas to prevent problems of access and inadequate parking
Carrie Bosley		Crawley	Furnace Green	I think there should be more houses to be able to rent than buy as this is what is the problem more people buying so no one being able to rent in future, making minimal housing
Mr P Robinson		Crawley	Ifield	My children will be still living with me when they're in their 50's they cannot afford to move out!
Neil Dobson		Crawley	Tilgate	Q16 is ambiguous. I disagree that every development should have 'affordable housing'. In other words, I agree that the proportion should vary but that includes 'nil affordable housing'. I think market conditions should direct the type of housing in a development (plus local farmers)
Peter Nash		Crawley	Pound Hill	1) The boundary around crawley is far too tight. it is ridiculous that Horsham can build on the edge of Crawley whilst crawley is trying to squeeze more housing into a small area. Crawley must insist on having extended boundaries. 2) disagree with building 1900 houses in NE sector: a) the Balcombe road can not cope with extra trafficb) Gatwick is planning to develop southwards. The flight path for the new southern runway will be very close to the NE sector.
Greg Jenkins		Crawley	Broadfield	More parking around our housing area in Furnace Green
Denise Beer		Crawley	Furnace Green	There are many, many empty properties in Crawley, these should be part of your future plans. Do not allow landlords to is on these plots for their greed and gain. No more flats-please build some luxury 3,4 and 5 bed houses with large gardens in every borough-please!!!
David Leonard Newble		Crawley	Southgate	More affordable/social housing is the priority at this moment in time as the towns population increases
Tammy Lai		Crawley	Furnace Green	Q16. I think affordable housing can create areas/draw certain crowds: I agree it's necessary but not for all areas!!
Ronald Cooler		Crawley	Tilgate	Please provide sufficient car parking
Unknown		Crawley	Northgate	Flats keep being built and not enough family homes!!!!!!!

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Housing Comments
Mrs R M Ganz		Crawley	Furnace Green	A percentage of homes should be council owned to replace the council houses sold in the past. Housing must take precedent over OFFICES. There are plenty of unoccupied offices in the area, while there is a huge demand for homes.
Unknown		Crawley	Southgate	More housing should be made especial social housing for the younger generation
Robert Monteath-Wilson		Crawley		Ensure existing town space/old buildings etc, are re used before green spaces are taken. ALL houses built should be to ecological standards with green source heating, solar panels top quality insulation etc.
Richard Bateman		Crawley	Southgate	The growth in housing must be supported by a growth in service. Hospitals and infrastructure are already stretched, so keep it up. What do the council proposing about other 260 proportion not being built-where do people live?
Mrs Helen Hyde		Crawley	Southgate	Q13) we have to be realistic that housing must be provided, however, clever architecture and planning could prevent sprawl. Q15) I have recently moved here from Brighton and don't know these areas that well
Dave Mathaway		Crawley	Tilgate	Q12) can not emphasise strongly enough that no neighbourhood should suffer additional housing to the extent that it either threatens it character or places too great a load on its services, infrastructure or transport flows
Unknown		Crawley		Q12) You need open spaces the government should limit building in the South. Q13) people should be encouraged to live elsewhere Q14) So long as it doesn't encroach on protected areas Government should sponsor people and companies to go North
Mrs Jean Calcott		Crawley	Langley Green	North has been mentioned about the proposed housing in the Furnace Green teachers centres in Furnace drive or has this been designated as only private housing with no affordable housing or designated services. as our shopping parade is one of the worst provide of a shopping centre for the elderly seeming as many residents have now had their service for no 2 cut from covering the top end of weald drive, even though it was only one more a morning.
Eliz Mitchell		Crawley	Northgate	We have too much empty office space in this town. empty offices lay where people could live.
Charles		Crawley	Ifield	Most people will shop on line so there can be more housing developed in the town centre.

Name	Organisation	Town	Neighbourhood	Housing Comments
James Conboy		Crawley	Ifield	Q13) The council should plan to build 500 homes each year. 240 should be the minimum. Q16) The proportion of affordable homes should apply to each and every development. Q14) There is much empty office space in the town centre that could be converted into living accommodation
Jacqui Robinson		Crawley	Broadfield	I agree housing either council or affordable is needed. I have 4 children with no chance what so ever of getting their own properties. It REALLY does seem that non local people (I'm being polite) are taking our houses/flats etc.
Unknown		Crawley	Tilgate	More social housing.
R Woodland		Crawley	Gossops Green	1900 houses at Pound Hill is too many-it's like creating another small town and it will have little link with Crawley itself.
Kelly Ojok		Crawley	Langley Green	We can't continue to build housing in the centre of town. it will ruin the look and openness of the town. We have so many empty office blocks already in the town centre why can they not be converted for housing. as proven by other building developments in crawley people in affordable housing areas do not take proper care of their surroundings or the look of the building e.g. sheets for curtains etc.
Rob Pullinger		Crawley	Southgate	Should not limit to 240
H Ives		Crawley	Ifield	I agree that open spaces must be protected even if that means fewer houses being built. I do not know enough to make a judgement about the exact numbers. I see no reason why housing should no be provided above retail. I do object strongly to new office blocks being built to remain empty with homeless people sleeping rough in their doorways. That is obscene.
Chantel Wetton		Crawley	Three Bridges	I think 1900 is too many dwellings for Pound Hill North East Sector especially if the 2nd runway at Gatwick is being built! I also believe the town centre should remain retail. There are also too many flats being built we need some family homes as many families are overcrowded. People come to live in Crawley to settle down to have a family as it is such a prime location as it is close to London, Brighton and Gatwick. If affordable housing is built I think it should be made easier for people to apply for these as in this era, no young person can afford to move out and many parents are facing their children living with them until adult life, where as 20 years ago you would move out at 16-18!!
Colin		Crawley	Furnace Green	Every building in the town centre needs to be

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Housing Comments
Maughan				<p>audited to record the utilization of space much of it is under used or never used. This not only gives an abandoned, failing town impression but it is a loss of potential employment and trade to existing retailers. There is a need to convert some of the empty offices into smaller units or flats. Too large, fast development of housing encourages the participation of companies like Barrett who specialise in bog standard stereo typical units which are identical nationwide. There are far more interesting ways of providing housing such as zedbed in Sutton. The CBC should look at more adventurous schemes in Holland and Germany especially Frankfurt and also the work of Fitgrovia Society and the Sous Society in London and hopefully learn from their example. Some natural boundaries need to be drawn and housing development too far from the centre leads to car owners going shopping in East Grinstead and Dorking where the shopping centres are more diverse and vital. The establishment of natural boundaries of a Sylvia Crow (late) - like landscape architect would ensure that future growth of Crawley avoids ribbon development. This already seems to be happening at Faygate. Feeble gestures like preserving very small areas of ancient woodland as at Pease Pottage and turning Tilgate Forest into a golf course are sure signs of suburb aspiration ending up with miles of "subtopia" (see Gordon Cuslen's books and articles).</p>
Unknown		Crawley	West Green	<p>I raise the question of Southern Counties and Fiarfield House and the density of proposed housing. The roads, particularly West green Drive and ifield Road cannot cope with the traffic at present given that 2 level crossings, 4 sets of pelican crossings and the roundabout near Asda create a serious bottleneck now without extra traffic from new complexes.</p>

## Questionnaire Topic 5: Environment

Name	Organisation	Town	Neighbourhood	Environment Comments
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		We support the imitative displayed by the Council to develop a renewable CHP scheme serving Crawley town and Gatwick Airport. We are in contact with Brett Hagen to build it subject to co-operation from West Sussex County Council providing requisite waste derived fuel from household and non-household sources.
David Knevett	None	Crawley	Ifield	Ifield station definitely needs improved rail links and facilities. More trains stopping here at weekends and evenings. However, more car parking and more frequent bus services will also need to be considered.
Ian Cooper	UK Power Networks	Crawley	Three Bridges	<p>Does your proposal for the creation include or impact the existing energy networks such as electricity or gas? I support the creation and use of district heating / cooling using CCHP equipment to reduce the environmental impact of an area and save cost over the lifetime of the scheme.</p> <p>Can you please supply a copy of the referenced report "WED02430R Decentralised Energy Study 4 110516_final" for review?</p>
Mrs P Ruel	member of Forestfield & Shrublands CAAC but speaking as an individual	Crawley		Particular attention should be taken to preserving the open green spaces and wildlife.
Unknown		Crawley	Broadfield	Q20, Once a natural area is built on it is changed forever. Should solar power be made compulsory on a set number of new houses?(the more done as such surely would make it cheaper and more commonplace)
Jenny Frost, Secretary	Ifield Village Conservation Area Advisory Committee, IVCAAC	Crawley	Broadfield	<p>Map of the designations of different parcels of land.</p> <p>IVCAAC objects to Ifield Village Green and the adjoining open space being designated solely as 'playing fields'. (This is the land bounded by Rectory Lane and the Road Ifield Green and is wholly within Ifield Village Conservation Area). Part is a dedicated Village Green - and the rest is multi-purpose (it operates also as Village Green, although it does not have that status). Part of this is hired out to the local football club. If the map remains as it is, the different status of this piece of land can easily be forgotten by new generations of planners at CBC.</p>

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Environment Comments
Tony O'Connor	Moat Homes Ltd	Dartford in Kent	Ifield	I do agree with much in your environmental proposals. I do however see an issue with your proposal that your local standards in respect of the Code for Sustainable Homes should be one level higher than the national standard. I believe that this could have a detrimental effect on critically needed new development.
Unknown				Your references in the paper to district heating systems are bold and very interesting. These systems have proved very popular of course in parts of Europe and Crawley does seem to have the potential for expansion. I do wonder however how you will test the actual potential in every scheme or how the developer will show that he has examined the potential.
Katy Walker	Sport England			<p>Policy ENV13 Open Space, Sport and Recreation seek to protect the continued use of existing open space, sport and recreational spaces. This approach is supported by Sport England. That said, the wording of the policy itself is confusing, containing double negatives and unclear wording. Bullets C and D of the policy need to be reworded as they lack clarity both from a grammatical perspective and also in content.</p> <p>Bullet D actually makes little sense at all when read together with pre text it states: "Proposals that remove or affect the continued use of existing open space, sport and recreational spaces will not be permitted unless will not undermine the council's Green Infrastructure network." ??</p> <p>Suggested amendment as follows: Policy ENV13: Open Space, Sport and Recreation Proposals that remove or affect the continued use of existing open space, sport and recreational spaces will not be permitted unless: a) An assessment of the needs for open space, sport and recreation, produced by or agreed with the council, clearly show the site to be surplus to requirements; and b) The site is unsuitable for re-designation to another form of open space, sport and recreation provision; and c) The loss of the site will not result in an overriding visual, amenity, environmental or cultural impacts; and d) DELETED</p>
Valerie Darnley		Crawley		Wildlife is extremely important not only now but in the future, for future generations to appreciate. We are already losing certain birds because of over development it can not be allowed to happen 'carte blanche'.
Richard W Symonds		Crawley	Langley Green	Ifield Brook Meadows and West Ifield generally- is seriously prone to flooding - as confirmed by the Environment Agency. There is considerable wildlife in the natural environment. No

Name	Organisation	Town	Neighbourhood	Environment Comments
				development should take place in or near such natural habitats.
Gary Peters		Crawley	Bewbush	Yes build another reservoir before housing is built.
Ronald Davis		Crawley	Ifield	Past council housing and facilities (bar provision for cars) was demolished sympathetically. Recent council and especially private development has been crammed in with little time for local communities. consider building to a continental model of well planned communities run either by the council or reputable and responsible housing associates instead of outright private ownership.
Hajid Hussain		Crawley	Southgate	If we use cleaner energy it will cut pollution down such as solar power, wind power and even bio fuel and a lot more.
Sharon Harris		Crawley	West Green	I would assume (maybe wrongly) that all new developments would be energy/environmentally friendly and would hope wildlife would be protected by not developing every single inch of available land in Crawley
unknown		Crawley	Tilgate	I am happy with cleaner greener energy for financial reasons but not as part of an ideological crusade
D Binderman		Crawley	Southgate	Any added pressure on the environment is bad for Crawley and its population. If is the case that the existing pressures could in fact be reduced from their present levels and as time moves on, reduced still further.
W Jakes		Crawley	Broadfield	We shouldn't build on any more green spaces- in Ifield for example we have already built houses on the land near to the Ifield schools. no more should be built
Giles Kolter		Crawley Down	Furnace Green	Can all new housing have solar panels installed as standard?
Pat Change		Horsham		I remember before the football stadium was built knifolkers were in the stream behind the stadium, birds such as these should be protected
Jose Freifas		Crawley		Different birds should be further up for neglecting the name likeober fears countey's use
Arshad Khan		Crawley	Furnace Green	Council is lying, fooling the public. Council do not care for wildlife. Council is fooling the public. Council pretends it is on side of public. council is destroying Crawley's green space
G Brown		Crawley		Q18. especially water saving e.g. used rain water to flush toilets, so we don't get more hose pipe bans. Q19. Not like stone court, Balcolombe road where all rubbish had to move on

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Environment Comments
Su Austin		Crawley	Pound Hill	we should actively protect our wildlife, natural environment and sites of historical/archaeological. special invest. this will help retain character as well as enhancing the environment
Valerjus V		Crawley		Take care good architecture and stractions
Rodger Baker		Crawley	Pound Hill	Encouragement if renewable energy needed and energy conservation
unknown		Crawley	Southgate	too old to worry
Sally Mill		Crawley	Three Bridges	All new houses should have solar panels for energy efficiency
Pat Robinson		Crawley	Three Bridges	You take no notice of what the people say
Unknown		Crawley	Gossops Green	The Hawth wood is fantastic, in the snow it really does look like narnia. This is because it is largely left alone but I am concerned that it is becoming increasingly managed. by all means keep the main tracks clear but not every tree trunk needs removing from the smaller tracks. Children enjoy jumping over and walking up and down them, moving them about for ramps. next the council will be filling in the pits in case someone falls in! Please can we have littering signal to match the dog mess ones. It amazes me that people can stagger into the wood with full cans and bottles but cant carry the lighter empties away
Mrs Patricia Tame		Copthorne	Ifield	Paying to park at Tilgate Park guarantees to keep so many people away. If you want current and new residents of all ages appreciate the new environment and open spaces- stop charging! It is only a means to make money. These new houses etc will be built surrounding the crematorium. Why measures are in place to avoid 'smells' and to remain environmentally friendly? Is the crematorium able to cope with the expected increase in business. What about the graveyards? On site of the abattoir it was rumoured or have been a site of authuaoux, is this true? Is it now safe?
Ian Millar		Crawley	Tilgate	Crawley must be made an attractive place in which to live and not become a concrete jungle. If buildings are too close together with very small gardens there is no space for trees and green spaces. The town centre could have a higher density with 4-5 stories
Niall Mitchell		Crawley	Three Bridges	This very high cost of so called 'green' buildings out weighs any minor maintenance in running costs. Also maintenance cost are higher. new technology, such as solar glass windows, on existing buildings would be a more sensible approach

Name	Organisation	Town	Neighbourhood	Environment Comments
Elaine Deehan		Crawley	Ifield	I agree strongly with question 19
Simon Darroch		Crawley	Broadfield	All new property should be as energy efficient as possible, solar/wind/insulation-all new technology.  Property that has everything might be more expensive but owners or tenant overheads while they occupy the building should be lower
Mr C W Lusby		Crawley	Furnace Green	Q18. Would solar power panels on council houses be considered to reduce energy use and be 'greener' this is being in use in Camborne, Cornwall
Mrs Margaret Luetchford		Crawley	Pound Hill	Crawley was originally developed sensitively leaving many trees, green 'lungs' and grass verges which made a very pleasant environment in which to live. parking on verges is destructive and highly undesirable, maybe new development used underground parking
Mrs Lewin		Crawley	Tilgate	It is important to maintain access area such as Tilgate forest and oak, Buchan park, Milton mount- Broadfield park, Goffs park
Mr Alred Tidey		Crawley	West Green	I am particularly opposed to the destruction of mature trees to make way for development and the retention of green spaces
Neil Dobson		Crawley	Tilgate	At first sight, a 'no braire', but it is newish town with will result in conflict which was not be manageable
Denise Beer		Crawley	Furnace Green	Crawley is part of West Sussex. one of the prettiest counties in the UK lets be a part of that heritage
Tammy Lai		Crawley	Furnace Green	The environment and natural architecture is vital for crawley-definitely why I live in crawley, not many towns maintain this level of landscape
Unknown		Crawley	Northgate	Do not agree with plans for Tilgate's wildlife part it should be kept as it is so that its affordable for everyone!
Robert Monteath-Wilson		Crawley		See Q17
Richard Bateman		Crawley	Southgate	I support the desire to reduce energy consumption and new dwellings, but the introduction of solar panels or wind turbines in my opinion is the wrong approach. Rather than generate clearer energy on an individual basis to support our consumption, reduce the consumption. if you must do green energy make sure it looks good and isn't an eyesore

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Environment Comments
Mrs Helen Hyde		Crawley	Southgate	One of the attractions of Maidenbower is its brook. The environment makes an area much nicer to live in. I saw a green woodpecker along the brook the other day-amazing!!
Unknown		Crawley		We need wildlife in any part of the country. We can not turn this country into a wasteland, the government should cap the number of babies a family is allowed. Wildlife have more right to the planet than we are destructive animals are not animals are not here far money 4greed unlike people high places animals are not corrupt unlike some people!!!!!!!
Mrs Jean Calcott		Crawley	Langley Green	Very pleased that waterlea meadow has been declared a protected environment as excellent and used by many residents which is very useful. The town must go congratulated on the forest in carrying out the work at Tilgate and the river mole behind waterlea meadow in the past 5yrs as we do not seem to have had any flooding this year, which has prevailed in many other Sussex areas.
Charles		Crawley	Ifield	All new development SHOULD be beautifully designed so that future generations will protect these developments
James Conboy		Crawley	Ifield	Q19) The need for new homes must take president. Crawley planners in the past have left a fine heritage of open space. The present planners must do the same for future generations.
Jacqui Robinson		Crawley	Broadfield	I live in Tilgate near to the lake and this area along with Buchan, Ifield etc should not be developed by any purpose i.e. Housing or retail. They are the only free things we can enjoy.
R Woodland		Crawley	Gossops Green	No wind farms in this urban area. keep wildlife except foxes which are becoming real pests.
Kelly Ojok		Crawley	Langley Green	parks and allotment sites should be protected, cleaned and cared for.
H Ives		Crawley	Ifield	Building should be done with a view to the future. Every building should be energy efficient and have enough parking (underground if necessary) Roads must be able to cope with extra traffic. Railways must have more car parking.
Chantel Wetton		Crawley	Three Bridges	I think Crawley really needs to protect its wildlife! Tilgate and Buchan park are essential in attracting visitors but also for the residents of Crawley to enjoy! Tilgate is a great place to visit if you are just wanting a walk or looking at the nature centre and it would be shame to see Crawley's open spaces and wildlife destroyed for buildings.

Name	Organisation	Town	Neighbourhood	Environment Comments
Colin Maughan		Crawley	Furnace Green	As there are so many fine trees and shrubs in and around the town it is not a big issue but the manic devastation of some trees by some so called tree surgeons and changing the natural shape of others into lollypops is very regrettably. When good tree surgeons are employed their work is hardly noticed. The incompetent companies say when I talk to them that they are working to British Standards often they are not, but all British Standards are lacking in vigour anyway. Now that CBC doesn't have its own labour force of horticulturalists and gardeners the numerous roadside shrubberies should be rationalized so they don't appear abandoned. It may be possible to make use of volunteers to help the town in good shape. I mentioned over industrious tree surgeons above. it has been an improvement in the care of grass verges to reduce the manic, too frequent mowing. They are now in better health and there is no pretence of having garden type fronts/ areas all over the town along the roads.

## Questionnaire Topic 6: Infrastructure

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		We strongly support the use of SRF produced by West Sussex County Council at Warnham to generate green electricity and heat for supply to Crawley town and Gatwick Airport. It is imperative the emerging West Sussex Waste Plan supports the Crawley Local Plan.
Ian Cooper	UK Power Networks	Crawley	Three Bridges	The Environmental plan talks much about the development of infrastructure. I was expecting to see this reflected in the infrastructure plans in some way, such that the two areas would co-ordinate / cross-reference in their proposals.
Ms Rose Freeman, Planning Policy Officer	The Theatres Trust	UK		Policy IN1 Infrastructure ProvisionThe Vision on page 8 states under Experiencing Crawley that its leisure and cultural offer will be enhanced. This is not reflected in any policy. The fourth bullet point in the Introduction on page 10 includes community and cultural infrastructure. The 'Reasoned Justification' of Policy IN1 on page 127 does not include the word 'cultural' and therefore does not reflect the Vision nor the Introduction. It may be that cultural facilities are included within the collective term 'community facilities' but this isn't clear. We strongly suggest for clarity that a definition for the collective term 'community facilities' is included in the Glossary and Policy IN1 'Reasoned Justification' along the lines of community facilities provide for the health, welfare, social, educational, spiritual, leisure and cultural needs of the community.We would expect there to be a robust policy specifically to protect and enhance your existing community and cultural facilities to reflect item 70 in the National Planning Policy Framework on page 17 which states that to deliver the social, recreational and cultural facilities and services that the community needs, planning policies and decisions should plan for the use of shared space and guard against unnecessary loss of valued facilities. Also to ensure that established facilities and services are retained and able to be developed for the benefit of the community.

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
Linda Robson		Crawley		<p>Comments on Maidenbower. Although there is a bus to gatwick, it is as quick to walk and we need a decent direct bus service which runs there and back at suitable times for people working shifts at gatwick and/or commencing into London.</p> <p>The lack of parking and congestion issues could be alleviated through providing better bus services and fares that make it easy to change bus at three bridges.</p> <p>I currently can't drive for medical reasons - I would like to get to k2 to help my recovery but it would take nearly two hours on the buses!</p> <p>There is a problem with driver speeding on the estate which is dangerous for cyclists and hence means we get cyclists in the pavement which in turn is dangerous for pedestrians. If we can enforce the speed limit it will reduce traffic and improve it for everyone.</p> <p>The new pavilion is really great and we are very lucky to have it.</p> <p>There is a big enthusiasm for cycling at the moment. Capitalise on the Olympic legacy by making Crawley more cycle safe and you will be addressing problems of traffic congestion, obesity etc and improving general well being.</p>
Unknown		Crawley	Broadfield	Q24, Parking needs to be enough and affordable for these! These stations aren't on everyone's doorsteps and people will need to drive to them, but commuter parking can cost and cause problems in nearby areas.
Richard W Symonds		Crawley	Langley Green	Any new building areas must have sufficient bus routes serving them, not every person can afford a car.
Patricia Harman		Crawley	Ifield	Ifield station must be included in the upgrading of Crawley and Three Bridges. Kilnwood Vale is being built West of Bewbush, therefore it is inoperation railways links-and fastway bus links-are provided west of Crawley.
Ian Meorow		Crawley	Furnace Green	We can't ALL have facilities on our doorsteps. Q23. There needs to be a suitable way to get to the line going South. All those stairs plus luggage is too hard.
M.J Wright		Crawley	Bewbush	Ger rid of all of the pointless bus lanes that just cause more traffic congestion. People with cars will not stop using them just because there are a few bus lanes around the town.
Brain		Crawley	Ifield	Q22. facilities within walking distance i.e. shops,

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
Champion				community hall, school.
Myriam Fenton		Crawley	Gossops Green	Q23. The development of Kilnwood Vale, west of Bewbush is officially Horsham, which will benefit from the Council Tax; but its proximity to Crawley will only put extra strain on local services. If a Train Station is built it must be in addition to Ifield. The extra traffic will result in considerable congestion and worsen existing rat runs through Gossops Green to the Airport and Manor Royal.
Hajid Hussain		Crawley	Southgate	If you do build a new centre, please make sure that parking facilities are planned properly and not just and after thought.
Sharon Harris		Crawley	West Green	Crawley is a town near Gatwick Airport upgrading Crawley and Three Bridges stations is vital-including hospital.
unknown		Crawley	Tilgate	The upkeep of both stations I believe to be important to encourage people in and out of Crawley for work and leisure.
Mark Harris		Crawley	Pound Hill	Road transport accounts for about 80-90% of all journeys made- rail maybe 5-10%. I think these proportions should be kept in mind when allocating measures.
Promodini		Crawley	Gossops Green	You left out Ifield station. Our limits to London and the South coast are vital. Lose these and a large proportion of the local population will stop bringing their income to the town. They will more accuracy and Crawley will die.
Yvonne Jones		Crawley	Gossops Green	Crawley railway lines and three bridges station need modernisation
W Jakes		Crawley	Broadfield	Crawley station need to be done WP
Ronald Lewis		Crawley	Southgate	We have seen in the local paper a plan to pedestrians the area in front of the station and to reduce the road width - how ridiculous when the road is very congested at times especially nearing Christmas
Petrow Turner		Crawley	Southgate	Public transport is a priority for high volume areas
Jose Freifas		Crawley		Growing elderly population easily established, new transport necessary
Andrew Keeley		Crawley	Southgate	Just the train Crawley's should link up, their socks on service, they are quite poor.
unknown		Horsham	Bewbush	Council is building homes for foreigners. Labour government said 12,000 Eastern Europeans will come to Britain in 2004. Within 3 years 3 million Eastern European came to Britain to sponge on British welfare state. Houses are being built for

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
				them. Council ripped heart out of Crawley's green space.
G Brown		Crawley		Overline house is rancid
Su Austin		Crawley	Pound Hill	Bus leaves by library, any negotiation w.bus companies for used bus leaves/stops etc should ensure practical stops e.g. library, old library had to fight 10years to get a stop and this has been lost in new development. surely bus company/drivers and police traffic control can manage to stop buses can
Mrs Barbara Sbinnet		Crawley	Gossops Green	Don't forget lfield in all cases especially as a major consideration
Sally Mill		Crawley	Three Bridges	The updating and re development of both stations, but particularly T.B is long overdue! Greater emphasis is needed to incorporate increasing in fact, every increasing traffic flow! it can only be imagined what the effect will be when all these new proposed housing areas are developed
Rachel Comingall		Crawley		lfield as usual, no facilities there what so ever
Unknown		Crawley	Southgate	Unless there are good, cost sensitive, transport links. Both stations need enhancing as they are both, frankly embarrassing. Their also needs to be improvements to the bus service. Way too expensive
Matthew Dyball		Crawley		Infant primary schools are over-subscribed already so more classrooms e.g. (1school) should be considered. The hospital is only an urgent treatment centre plus some out patients. It is not adequate now, what is going to happen with 6960 more homes? A new hospital at Pease Pottage please! East Surrey Hospital can not cope now.
Unknown			Pound Hill	Crawley station and three bridges need to modernise and smarten up, also more parking spaces plus pick and drop area.
Mr F Halliday		Crawley	Three Bridges	But crawley has expanded to more than fill the existing boundary and can not continue to expand in population without expanding the boundary. Horsham should not be allowed to dump its social problems on Crawley. If Crawley has to provide infrastructure for an area then this area should pay its rates to Crawley.
Mrs A. Halliday		Crawley	Three Bridges	Although not directly a CBC responsibility- sewerage treatment, domestic water supply and energy supply should be guaranteed at the planning stage.

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Name	Organisation	Town	Neighbourhood	Infrastructure Comments
Rachel Warham		Crawley	Tilgate	Some sort of light rail/fastway link from Gatwick, via Manor Royal, to Three Bridges, an Maidenbower, Crawley Down and East Grinstead is vital in order to reduce traffic pressures and improve access.
Unknown		Crawley	Southgate	I think both Crawley and three bridges stations are in need of updating. It is long overdue.
Elaine Deehan		Crawley	Ifield	Parking at Three Bridges, Crawley and Ifield station needs to be vastly improved!!
Phil Powell		Crawley	Ifield	This will encourage visitors/tourism.
Simon Darroch		Crawley	Broadfield	Develop either Three Bridges or Crawley.
Mrs Flood		Crawley	Broadfield	Q22.Shops business units doctors surgeries community centres yes and Ifield. I also have a plan for the railyard on the industrial estate to secure the whole of Crawley better
Mrs Margaret Rixon		Crawley	Southgate	Train stations especially important to me.
Mr C W Lusby		Crawley	Furnace Green	Crawley station is not enhanced by the ugly building it is housed in, being the first point of call it does not give favourable impression to visitors.
Mrs Lewin		Crawley	Tilgate	The idea of a new station for Horsham's Bewbush West is an excellent one. It would be good if trains stopping at three bridges and crawley also stopped at Ifield which is just as much part of the town and has mainly season ticket holding travellers.
Kevin Usbcrn		Crawley	Furnace Green	It is important that new schools and doctor surgeries are built with new developments- Pembroke park is an example how NOT to do it- no new school and no doctors!!
Carrie Bosley		Crawley	Furnace Green	the failure of crawley in the past arises from the original town plan with target population of 60000 it is now double that with no sign of the planning of the towns facilities to cope with
Peter Nash		Crawley	Pound Hill	Aren't these obvious? development of both stations must include adequate for affordable car parking
Dianne Kingshott		Crawley	Pound Hill	Three bridges station: 1) car park must be extended and charges reduced in order to reduce commuters parking in nearby street. 2) drop off/pick up area must be increased and access improved. often main road is blocked by cars trying to get into the station. 3) taxi's must be given somewhere else to wait. also they should be banned from waiting in the short term parking area

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
				which is meant for drop off/pick up
Ronald Cooler		Crawley	Tilgate	I am on the 6year waiting list for three bridges station-ridiculous! if crawley wants to keep people here bringing in high income parking must be sorted and soon!!!
Unknown		Crawley	Southgate	It is MORE THAN TIME that either we should have a new hospital or the hospital that we have should be upgraded. Crawley is next to Gatwick, has a large and growing population. A decent hospital was deemed necessary in the past. it is still necessary, given more so now, with larger number of residents, and a growing town-new housing planned.
P Cooper		Crawley	Maidenbower	The council needs to tackle the issue of accessing the train stations. good train services are no good if people cant get to them easily or park at the station.
Mrs P Spall		Crawley	Three Bridges	Tragic long term wasted opportunities to not develop the success of fastway by P+R from junction 10(M23) to TB station of town centres provision of large capacity multi-storey parking at TB station linked with development of new carriage sheds.
Mrs Jean Calcott		Crawley	Langley Green	There should be a line made that feeds directly into the London to Brighton. I feel that there should be a direct line from Crawley to Brighton.
Jacqui Robinson		Crawley	Broadfield	The town centre train station is a great structure, it would be great to see it returned to its former glory.
Unknown		Crawley	Tilgate	Both stations are out of date and Crawley in particular is ugly and unwelcoming to new comers/visitors. Three bridges is nicer and I would like to see the original building (frontages) kept if possible.
Robert Pride		Crawley	Langley Green	Rail links are essential to the town.
Rob Pullinger		Crawley	Southgate	Just because people live near certain amenities doesn't mean they will walk to them or even drive to the same type of service on the other side of town. Few people change their dentist or doctor when they move within the town. So I think it's irrelevant.
Chantel Wetton		Crawley	Three Bridges	Home owners should be given incentives to install driveways. This would clear blocked roads and allow buses and traffic to flow better. When I lived in Burgess Hill and an estate was built at the end

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Infrastructure Comments
				of my road the council agreed permission if the builder installed free driveways for existing dwellings-it was not compulsory but made a big difference-a common sense solution.
Colin Maughan		Crawley	Furnace Green	A large town like Crawley needs to attract workers and shoppers from outside the town. Many, probably most will travel by car so more imaginative measures like Horsham Councils, which allows up to two hours free parking (using cardboard clocks inside car owners windscreens) would encourage more people in the town and perhaps release some all day parking space. A larger more efficient bus station is urgently required. I have sent Metrobus an improved layout for the existing site. If I was Metrobus I would see if I could buy better buses. Key staff in CBC need to go to visit forward thinking towns in Holland and Germany. Some are more imaginative and better designed. The aim should be to make our town a pleasure to visit. I can provide a list of towns and cities in Europe to visit if necessary. The Town Twinning scheme should be able to help with this. Crawley is becoming mediocre suburban area and the life seems to have been sucked out of it. This is partly due to growing too rapidly and decaying in the centre. Also to rely on companies like Land Securities to shape the environment. They are only interested in their profits and far from altruistic or forward thinking. Facilities and services are a difficult balance to maintain as retailers in the neighbourhoods and the town centre both need an adequate number of customers. The local shops tend to charge more, probably due to paying high rents from small shops. The range of shops in the town centre has deteriorated to such a degree partly due to so many supermarkets that I now need to go elsewhere. When I first came to Furnace Green some shop keepers had small shops here and larger ones in the centre. This might have been a good pattern.

## Questionnaire Topic 7: Gatwick Airport

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		We strongly support a second runway subject to the creation by Crawley Borough Council and Horsham District Council of a significant number of new jobs within Gatwick Diamond
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		For much of southern England, Gatwick Airport is a sustainable hub airport compared with Heathrow Airport. We would like to see Heathrow closed in favour of a second haum in the Thames Estuary.
Dr Bill Temple-Pediani	KTI Energy Limited	Bedfordshire		KTI Energy Limited has made coherent representation to West Sussex County Council, Crawley Borough Council and Horsham District Council for the proposed renewable CHP scheme to be simultaneously entered into the Waste Plan and Local Plans. The Planning Inspectorate is insisting they all comply with Section 110 of the Localism Act 2011.
David Knevett	None	Crawley	Ifield	I strongly agree with keeping Gatwick as a single runway airport - although a 3rd terminal might be an acceptable option for any expansion. Building a 2nd runway to the south of the main runway, with the approx 1 Km separation between the that and the existing runway will bring the new runway very close to built-up areas in Langley Green and Ifield. The indication in the current Gatwick planning document that a second runway would require the diversion of sections of the A23 and related access to northern and north west Crawley will certainly impact upon the residents of that area in terms of additional noise and changed traffic patterns. Plus, aviation noise and aircraft fuel pollution is already noticeable in Ifield and a 2nd runway would only increase this.
Unknown		Crawley	Broadfield	Q27, People can use the argument for "economic growth" to so many plans and projects, it is too easy to do that without thought outside of it.
Tony O'Connor	Moat Homes Ltd	Dartford in Kent	Ifield	The second runway in the Gatwick Master Plan 2012 is a 'wide-spaced' runway at least 1.5 kilometres south of the current runway. The land currently being safeguarded by CBC, as we understand it, is for an additional 'closed spaced' runway. A wide spaced runway would come very close to Ifield Avenue and the flight path would cross ifield Avenue at the end of Ifield Green. This would seriously damage the quality of Ifield Village Conservation Area. GAT2 does not seem to address this possibility. We are only 7 years away from the time when legally building of a second runway could be permitted. (See Gatwick Master Plan, Appendices: A13 and A14)

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Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
Richard W Symonds		Crawley	Langley Green	We do not need or require a 2nd runway, we already listen to aircraft landing/take off in early hours of day/night particularly in the summer. So much would be destroyed if a 2nd runway was to go ahead, e.g.. wildlife, as previously advised. More traffic congestion, more housing etc. it is not needed. The disruption to the area would be unbearable. Definitely NOT needed.
Patricia Harman		Crawley	lfield	After 2019, a second runway should be built. it will be good for the area-especially economically. there is a listed church building located on the proposed new runway. this will need to be demolished, but it is critical parts of the Church should be preserved, such as the magnificent rose windows (I little dog) designed and sculptured by William Burgess
Ian Meorow		Crawley	Furnace Green	the boundary is needed for airport development and services. There is a 2nd runway there-used as Taxiway. it was built of sufficient strength to the used as a runway-at the time.
M.J Wright		Crawley	Bewbush	A larger airport means more jobs for the local community.
Gary Peters		Crawley	Bewbush	The space is their for a 2nd runway lets USE IT
Gail Erickson		Crawley	Langley Green	If a aeroplane crashes on the lane all the flights get cancelled
Sharon Harris		Crawley	West Green	If its for the advantage of the town
unknown		Crawley	Tilgate	I do not know enough about the impact of another runway, although I think if this effects the Charlwood or surrounding area's environment, housing, villages etc then Gatwick should stay as it is. Too many well established village environments are being ruined and culture/history disappearing.
D Binderman		Crawley	Southgate	Two runways would improve the employment situation and bring more business in to West Sussex. Surrey
Mark Harris		Crawley	Pound Hill	No new runway at Gatwick please
Promodini		Crawley	Gossops Green	The designs for a second runway on the 'Northside' have existed since I was a small child. to remove the potential there in contained would be stupid and short sighted. Crawley has been fortunate over the years to have such a large employer in the area and the restaurant revenue income. It would be foolish to lose it.
Yvonne Jones		Crawley	Gossops Green	Gatwick definitely needs second runway, do not stop the growth of the economy, it is very vital

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
W Jakes		Crawley	Broadfield	I do not want another runway at Gatwick Airport
Ronald Lewis		Crawley	Southgate	Car parking is already set up at the 'overline house' car park for the airport. some residential roads are also used for holiday parking. it should be kept to the airport only
Petrow Turner		Crawley	Southgate	A second runway for Gatwick would guarantee the future prosperity of the area and should be fully supported. As part of the growth, park and ride to Gatwick should be an option to consider
Rajinder Sorrot		Crawley	Southgate	I strongly disagree with only one runway in Gatwick. I think that 2 runways give Crawley more job opportunities and more money for town to develop
Jose Freifas		Crawley		Important for employment and growth to have a second runway
Andrew Keeley		Crawley	Southgate	The more runways the more employment
Arshad Khan		Crawley	Furnace Green	A 2nd runway with a fast link to Heathrow and the existing access to London will benefit the local economy supporting the expanding population of crawley and the surrounding areas
unknown		Horsham	Bewbush	Crawley can not look after Gatwick. Arshad \khan will look after Gatwick. Gatwick does not need a 2nd runway. I must end immigration. Send foreigners from Eastern Europe and rest of the world back to their own countries. homes are being built in crawley for social security sponging immigrants. send immigrants back to their countries. Europeans are foreigners, send the welfare sponging Europeans back to the own countries
J Ramsay		Crawley	Maidenbower	I would not be against a 2nd runway in principle, expanding the airport could be useful economically
Mrs Barbara Sbinnet		Crawley	Gossops Green	The development of Gatwick must go ahead as soon as possible (before 2019) reason- crawley will die if it is not pursued
Unknown		Crawley	Southgate	I would need to assess impact on the surrounding area and the environment of any proposal for Gatwick expansion before commenting
Manzaar Ahmad		Crawley	Langley Green	The airport should be 'contained' and not encroach any further outlying villages or country side. Noise is also an issue as too is pollution, especially from aircraft fuel fumes. One runway is enough, if more capacity is needed, perhaps 'Boris Island' should be considered
Matthew		Crawley		parking outside the airport creates and is already creating many road movements from car parks to

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
Dyball				hotels to the airport. When the congestion builds up, Copthorne is used as a 'cut through' this is a village with a 30mph restriction and part T.2.0
Unknown			Pound Hill	If a 2nd runway it will affect to many people (houses too near) too much pollution and noise already
Mr F Halliday		Crawley	Three Bridges	Gatwick is ideally situated to serve the SE but it is too remote to serve the rest of the UK, London needs a hub airport but airlines do not think Gatwick is the right location and move to Heathrow whenever slots there are available. The proposed wide spaced runway is also too close to residential areas in Crawley-especially the new NE sector
Rachel Warham		Crawley	Tilgate	I do not have a problem with 2 runways at Gatwick, it will help the airport maintain its prime airport status. The 2nd runway should use as much existing infrastructure as is reasonably possible before more land is used
Unknown		Crawley	Southgate	If possible, 2 runways would provide more jobs and more business, generally in the area. Gatwick is an extremely busy airport, providing not too much is put on an extra runway, it might help to 'level things out' a little with the amount of congestion there already is with the runway we currently have. I think the airport staff would have more of an insight into this, to give more valid comments on the matter
Elaine Deehan		Crawley	Ifield	If all the extra housing is proposed, Gatwick airport needs to expand to 2 runways, otherwise you need to explain what additional working places are going to be generated
Phil Powell		Crawley	Ifield	I have previously campaigned against another runway and have not changed opinion
Mrs Flood		Crawley	Broadfield	one runway three terminals. I have an extensive aviation plan for the whole country that includes Gatwick, but a new runway I am totally against and so should the council be. It uses land that we will need for industrial estate expansion. I have an alternative for Gatwick that sees expansion but also sharing. I lobby for the country not one organisation or authority.
Fiza Khan		Crawley	Gossops Green	Q26. With only 1 runway congestion is a major safety factor. We have as many as 2or 3 over flights over Gossops Green in the summer months A DAY due to overcrowding of the landing aircraft on departing aircraft
Mrs Margaret Luetchford		Crawley	Pound Hill	Gatwick needs 2runways too enable it too be more efficient and bring more jobs to the area

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
Mrs Lewin		Crawley	Tilgate	Cars dominate (and spoil) Crawley, a second runway would mean that even the air was spoilt and noise would affect even more of the town's population than at present
Kevin Usbcrn		Crawley	Furnace Green	Q26 A second runway will create much needed employment for the Crawley residents
Mr Alred Tidey		Crawley	West Green	there are lots of people like to fly from Gatwick (around the country) two runways will help make it more easier for people who come here and will be good for Crawley's economic as well
Mr P Robinson		Crawley	Ifield	if ever a 2nd runway were built the environment damage from noise and pollution would be realised and the quality of life for people in Langley Green and Ifield would be impaired
Neil Dobson		Crawley	Tilgate	We need a 2nd runway at Gatwick
Peter Nash		Crawley	Pound Hill	I suspect that increased airport capacity is going to be required at both Heathrow and Gatwick even if the options are considered potential so it would be better to admit that sooner than later to maximise the benefits and minimise the risks. it is unlikely that adequate parking areas be provided with the airport and there is nothing 'green' about everyone driving to the airport. better to provide 'park and ride' facilities away from the airport (with effective buses?)
Dianne Kingshott		Crawley	Pound Hill	Gatwick should not be extended because it is South of London. Most of the extra passengers will come from N round to W of London. Therefore somehow they would have to get through on round London. If Gatwick is developed: 1) M23 would have to become 4 lane and m25 5 lane  2) rail systems would need another line up to London  3) price of Gatwick express must be reduced because at present many fliers with large cases try to get on commuter trains  4) development will generate more jobs but where will the extra workers live. Unless Crawley boundary is extended, there is no where for Crawley to build extra houses
Denise Beer		Crawley	Furnace Green	Gatwick should get a 2nd runway and terminal, this would bring more jobs to the area
David Leonard Newble		Crawley	Southgate	We need two runways for economic growth
Tammy Lai		Crawley	Furnace Green	A second runway would increase employment in

Appendix 2: Verbatim Questionnaire Responses

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
				the area and bring more money into the town/area
Sally Cowell		worth	Broadfield	Bigger airport will provide more jobs etc...
Robert Monteath-Wilson		Crawley		Gatwick airport needs 2nd runway to expand and encourage long haul and major airlines back to Gatwick
Richard Bateman		Crawley	Southgate	NO Gatwick expansion, fuel will be too scarce and expensive anyway in next 20-30yrs
P Cooper		Crawley	Maidenbower	Space should be used efficiently and therefore unused business areas could lend themselves to off sit parking but must be controlled and provided to a good standard
Rebecca Halpern		Crawley	Maidenbower	Crawley is noisy enough with its M23 and mainline railway
Dave Mathaway		Crawley	Tilgate	Air transport is only going to increase in popularity and Gatwick will need to expand to keep up with demand
Mike Moss		Tinsley Green	Langley Green	My home is behind the rugby club in Langley Green. we already have high air traffic
Mrs Jean Calcott		Crawley	Langley Green	if the 2nd runway goes where it would appear it will go it will come very close to the housing at Langley Green and pound Hill North
Shaista Gulza		Crawley	Furnace Green	Have not enough knowledge to decide whether it would put Gatwick at a disadvantage in future to restrict it to the one runway, although other factors must be taken into consideration such as the input in surrounding areas with pollution, noise and extra facilities requested to service in the airport if enlarged, with staffing, travel to and from London and coast and infrastructure needed to make it matter extra housing required for people wishing to have and work in the area
James Conboy		Crawley	Ifield	Two runways would be better in the long run
Jacqui Robinson		Crawley	Broadfield	Gatwick must be allowed to expand to meet the demand of its business. This expansion could offer great opportunities for people who live in Crawley
Unknown		Crawley	Tilgate	I think Gatwick needs to have a second runway and terminal to promote jobs for our children etc. Crawley was always as a new town to expand. We really need this 2nd runway for our local community.
S Graves		Crawley	Ifield	Nee new runway, airport parking must and limit.
Robert Pride		Crawley	Langley Green	Gatwick needs another runway, without it the airport will become a second rate airport and the

Name	Organisation	Town	Neighbourhood	Gatwick Airport Comments
				town will suffer as a result.
Rob Pullinger		Crawley	Southgate	There seems to be more planes flying over the town centre now. This will only increase with a second runway and make Crawley a horrible place to live.
Chantel Wetton		Crawley	Three Bridges	Gatwick is full, but to increase flights and probably fly all night would have too great a negative impact on the quality of life of residents. More employees will be required who will need more housing-a vicious circle
			Maidenbower	I think a 2nd runway would be great for Crawley, and the job opportunities it would offer the residents close by! At some point Gatwick will need to be upgraded to keep up with the growing demand of air travel! Although I think if the 2nd runway is built, that means Pond Hill North East Sector shouldn't be as well developed as planned as it will disrupt the residents quality of life.
Colin Maughan		Crawley	Furnace Green	I do not know anyone and neither have I met anyone whom likes going to Gatwick Airport to catch a plane or meet an incoming passenger; likes working at Gatwick Airport. It has an image problem and there terrorists if any have won. It has become a nightmare, security dominated, greedy place and unless this atmosphere can improve we shall travel by air from Southampton or more likely continue to go by train or ferry. Unfortunately train fares are so expensive now that travel by car or air is cheaper as ell as more convenient for any journey that can be done in a day. If the journey by road includes movement with the M25 this too will be a nightmare.