



# Bathroom

replacement information pack

## Contact us

If you have any concerns or questions during the time we are working in your home, you can contact us on the numbers below.

## Mears

Crawley Borough Council

01293 438111

Planned maintenance team

01293 438248

## Security

While we are carrying out work at your home please put valuables in a safe place as things may be moved so work can be done. In the unlikely event that something goes missing, please check carefully that you have not mislaid it. If you are unable to find the item, please report it immediately to the police as theft is a criminal matter and inform Mears. You'll need to make a note of the crime number the police give to you. All work on your home will be stopped until the matter has been resolved by the police.

If you or someone you know would like help with understanding this document please contact the planned maintenance team on 01293 438248 or email: [housing.news@crawley.gov.uk](mailto:housing.news@crawley.gov.uk)

**MEARS**



## Before we start work on your bathroom

Once you know when we intend to start work on your bathroom you will need to be prepared.

You will need to remove all:

- curtains and blinds from the windows so they do not get accidentally damaged
- pictures, mirrors and shelving from the walls
- personal items (e.g. shampoo, toothbrushes)
- fixtures and fittings (e.g. toilet roll holders, towel rails).

### Bathroom specification

Pressed steel bath – white

Wash hand basin and pedestal – white

WC Pan and cistern – white

Taps wash hand basin

Mixer taps to bath with shower attachment and thermostatic control.

A pump may be needed if the cold water is not mains fed.

Matt finish ceramic wall tiles full height to ceiling around the bath and three courses high to basin

Non slip vinyl flooring – choice of six colours

Extractor fan (where possible)

Supply and fit waste pipes as required

Moisture resistant sealed light fitting

### Cloakrooms

Cloakroom wash hand basin (white) and taps

WC pan and cistern – white

Matt finish ceramic wall tiles three courses high to basin

### Will there be much inconvenience?

We will try our hardest to keep any disruption to a minimum but replacing a bathroom is a large job that can involve extensive plumbing.

The works can be quite noisy and dusty so the contractor will use dust sheets and keep doors closed but, inevitably, some of the dust will find its way into rooms that are not being worked on.

### How long will it take?

We aim to complete the work on your bathroom within five working days.

We are unable to fit your own tiles, flooring or other items.

## Aftercare

### Cleaning

The bath, sink and toilet should be cleaned using a non-abrasive cleaner and rinsed off with clean water to avoid damaging the surfaces.

Do not use bleach with other toilet cleaners.

Always remove limescale by using an appropriate cleaner, do not scrape it off.

Do not flush unsuitable items such as disposable nappies, baby wipes or oil, down the toilet.

### Bathroom floor coverings

The floors are covered with vinyl sheet that's fixed with adhesive. To prevent damage, clean them with water and a mild detergent or a cleaner sold for the purpose.

Do not use a hard abrasive cleaner, white spirit or solvent based cleaner or polish, these can remove the anti-slip coating and make the floor slippery.

**Remember:** If you do any alterations or improvements to your home please contact your neighbourhood housing team for written permission before you do the work.

### Wall tiles

Remove any dirt or grit with a dry cloth. Wash with warm soapy water and finally rinse with clean water. A final wipe with a soft dry cloth will bring back the shine.

### Blocked waste pipes

These are normally caused from the build up of hair and soap which makes the water drain away slowly. Regular cleaning of the waste will prevent this.

**Caution** - Never mix different chemicals in the toilet or cistern. The chemicals can react together to create poisonous gases.

Your new shower comes with a shower rail and curtain, we are giving these to you. It will be your responsibility to maintain these in the future.

Painting and decorating is your responsibility. However, as part of this work we will paint the bathroom with two coats of white or magnolia paint, where required.