

Crawley Homes

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Dear

Change of Council policy regarding Flexible Tenancies

On 8 March 2023 the Council made changes to its Tenancy Policy which will result in the phasing out of most flexible tenancies, this means that tenants will enjoy greater long term security as tenancies will no longer need to be reviewed and renewed every five years. This letter is being sent to all five year flexible tenants to advise them of the Council's change in policy, the full policy can be viewed at www.crawley.gov.uk/tenancyagreement

As part of this change the vast majority of existing flexible tenants will be offered a new secure periodic tenancy to replace their existing flexible tenancy, although there will be some exceptions to this, such as where the Council is taking legal action against a tenant for breach of tenancy.

It is anticipated that an offer to change from a 'fixed term flexible' to 'secure periodic' tenancy will be made to most of our flexible tenants at some point during the next two years, ending 31 March 2025.

You do not need to do anything now. We have over 2,000 flexible tenancies that need to be changed to secure tenancies and this will take us some time to work through.

What will happen next? Your housing officer will contact you at some point in the next two years to advise if and when you will be offered a secure periodic tenancy.

To ensure that we can undertake this process as quickly as possible we ask that you wait to be contacted. Please do not contact your Housing Officer on receipt of this letter as this will slow our process down.

There may be a very small number of exceptions where a flexible tenancy will not be changed to a secure tenancy. These are outlined in the enclosed frequently asked questions information sheet. Please read this carefully.

Yours sincerely

Tenancy Services