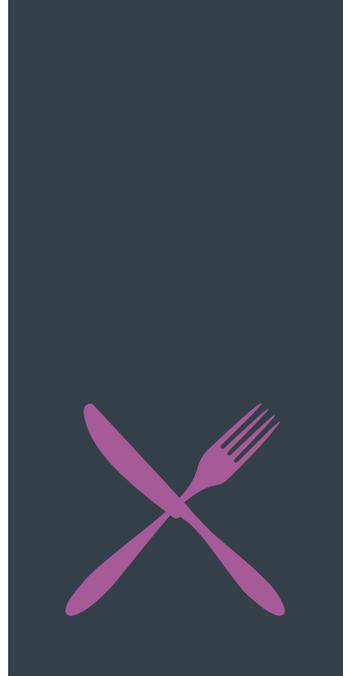


Crawley

A PLACE TO DO BUSINESS





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office.**

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Kate Clark
kate.clark@eu.jll.com



Louise Williams
louise.williams@realestate.bnpparibas

www.theoffice-crawley.com

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Crawley

A PLACE TO
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BUSINESS GUIDE





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PROPERTY PEOPLE

Graves Jenkins is an independent property consultancy established in 1991 with offices in Crawley and Brighton comprehensively covering the Gatwick Diamond and the South East.

Whether you are seeking to sell, let or acquire commercial premises, require a valuation or expert witness, need advice on any landlord or tenant matters, or require rating, investment, development, building consultancy, or party wall advice, Graves Jenkins can assist.

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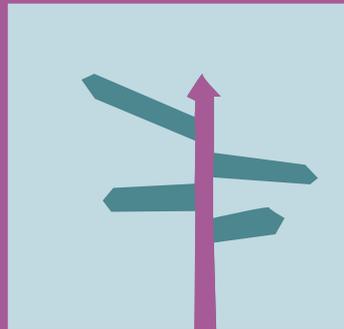
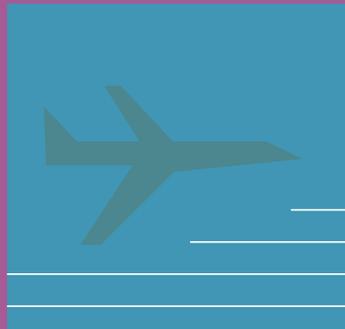


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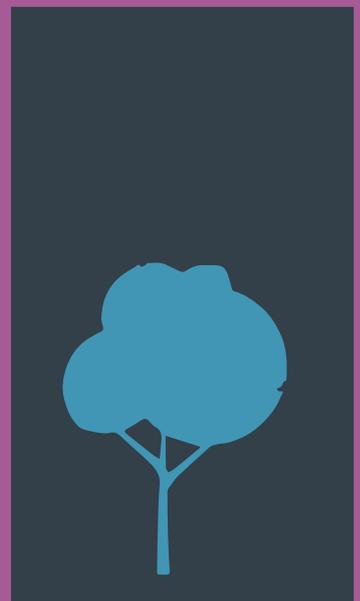
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Crawley A PLACE TO DO BUSINESS



Many exciting plans are underway or in the pipeline and represent multi-million pounds of investment from both the public and private sector.



Crawley is one of the UK's strongest performing economies according to Centre for Cities.

Commercial confidence in Crawley has always been strong, but the last few years has seen exponential growth, both through development and business and investor interest.

Many exciting plans are either underway or in the pipeline and represent multi-million pounds of investment from both the public and private sector. This can be seen most obviously in Crawley's town centre and the Manor Royal Business Improvement District, the largest industrial business improvement district in the UK.

Crawley Borough Council is working with key partners to deliver the Crawley Growth Programme; a £60m investment package of infrastructure improvements and physical regeneration designed to deliver significant increases in new homes, business investment and employment growth.

In March 2016, Crawley Borough Council published the Employment & Skills Programme (which has since been updated), to reflect how the council is working with partners to enable local residents to access better job opportunities, whilst addressing key skills gaps in the local workforce.

There are many factors that have supported the town's success, but its fantastic location at the heart of the Gatwick Diamond, a key economic area for the south east, with superb transport links including London Gatwick Airport, M23/25 and 30 minute train links to London and the south coast, make Crawley a hub for business.

Crawley Borough Council is committed to supporting business growth, ensuring that the local economy is at the heart of what we do. The past year has seen an even greater drive to develop strong partnerships with the private sector, helping to bring forward housing, business space and public realm regeneration. I'm delighted to say these efforts are enabling the delivery of transformational schemes from which so many will reap the benefits.

This guide provides key information on Crawley as a business location; it is also designed to encourage further business to business activity and contains comprehensive information on a diverse range of existing businesses and services.

To access a complete directory, please visit crawley.gov.uk/businessdirectory



Councillor Peter Smith
Cabinet member for Planning and
Economic Development



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Hoadlands Grange

This traditional collection of 2, 3 & 4 bedroom homes is situated in the beautiful market village of Handcross. Plus, with easy access to the M23 and Gatwick Airport just a 15-minute drive away*, these homes offer excellent travel connections whilst remaining brilliantly connected to the surrounding area.

2 bedroom apartments priced from £299,950
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West Sussex | RH12 0AQ

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01293 306743



Key stats

Crawley rankings

- The ninth highest average wage in the UK of £617 per week (£46 more than the UK average)
- The highest proportion of private sector jobs in the UK (84,000 private sector jobs, only 11,000 public sector). This is a ratio of 7.3 and the UK average is 2.9
- An average gross value added (GVA) of £66,063 per worker, making it the 19th most productive city. GVA measures the contribution to the economy of each individual
- The 10th highest private sector jobs growth in the UK and the highest in the south east with a 3.1 per cent (2,500 jobs) increase
- The 11th highest number of patents granted at 19.48 per 100,000 people
- The seventh lowest rate of residents with no formal qualifications at 5.2 per cent.
- While only 36.9 per cent of Crawley residents have high level (NVQ4 and above) qualifications – which ranks the town 25 out of 63 – this has increased from 22.7 per cent in 2016, which put Crawley in 60th place.

Source: Centre for Cities

Crawley labour market

Total population	112,400
Working age population.....	72,700
Employee jobs	94,000
Job density.....	1.41
Weekly workplace pay	£633
Weekly resident pay	£559
Qualifications at NVQ4 and above	36.9%
Out-of-work claimants	2.3%

Unemployment	3.4%
Enterprises	3,510
In-commuting	43,000
Out-commuting	19,000

Source: ONS

Crawley key facts

- Crawley town centre will in a few years have more than 2,000 new residential homes
- Crawley town centre has more than **220,000** visitors every week
- More than two million passengers pass through Crawley Station every year and more than three million use the bus station
- Around 94,000 people work in Crawley
- Three railway stations with fast direct routes to London from Crawley, Gatwick and Three Bridges
- Crawley College has 11,000 students
- Crawley accounts for 23 per cent of West Sussex's total GVA
- Crawley's top employment sectors are transport and storage, business administration and support services, wholesale and retail trade, accommodation and food, manufacturing and professional, scientific and technical activities
- Manor Royal Business District is 218 hectares in size and home to more than 600 businesses, employing 30,000 people
- Manor Royal businesses produce a direct economic output of £1.2bn GVA p.a.
- London Gatwick Airport contributes £5.3bn to the national economy, flying to 240 worldwide destinations and sustaining 24,000 jobs on its campus
- Gatwick Airport has more than 46 million passengers a year



Crawley town centre

With a diverse retail and leisure offer which continues to grow, Crawley town centre also boasts a thriving business presence with some of the country's top professional services based here.

The town centre is very successful and still undergoing a great deal of regeneration. It's already seen fantastic improvements to public spaces with more in the pipeline and more than 2,000 residential dwellings being developed in the next few years.

A variety of good quality, permitted developments are already complete or underway, which adds greatly to the overall housing stock. Crawley Borough Council has also acquired a site near to Crawley Library (Telford Place) where it proposes to build in the region of 180 high-spec apartments with many more sites to follow.

The area has seen a good deal of growth and investment interest in recent years, attracting a number of major retailers and businesses including Starbucks, Turtle Bay, Travelodge, Hotel Chocolat, Decathlon, Metrobank and Paperchase not to mention a number of growing independents with further improvements to consolidate this.

There's a thriving business community with many partnerships and forums such as Gatwick Diamond Business. It's at the core of the Coast to Capital area and the Gatwick Diamond, inspiring investment and promoting business. The town centre is also home to local networks such as the Crawley and Gatwick Chamber of Commerce, linking a wide range of dynamic businesses across the area.

It's home to many leisure outlets, with a wide range of restaurants, shops and also a park, making it a great place to relax. The Memorial Gardens is an award-winning, recreational ground, protected in memory of soldiers who fought in the world wars, providing a beautiful, peaceful area for workers and residents.

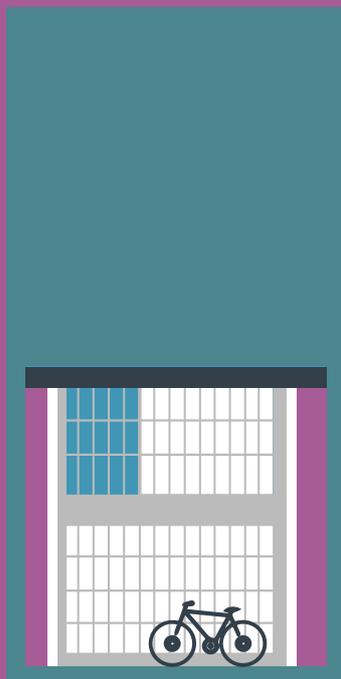
Crawley has a diverse choice of dining options with major restaurant chains and local independents. There are many different culturally-vibrant restaurants including African, Caribbean, Asian, Mediterranean and vegan, reflecting the town's diverse community.



Town centre regeneration

The Crawley Town Centre Regeneration Programme outlines further plans including developing SME business hubs, skills labs and encouraging more Grade A business space. Partnership working is key to programme delivery and more information can be seen at investcrawley.co.uk

Regeneration includes £5.4m of improvements to the public realm in Queens Square, Queensway and The Pavement, funded and delivered in partnership by Crawley Borough Council, West Sussex County Council and the Coast to Capital Local Enterprise Partnership. Alongside this, the Arora Group has impressive plans to develop Crawley Station with improved public space and 304, high-quality apartments. This is in line with proposals to redevelop Three Bridges Station, with improvements to the forecourt and access to the station by sustainable forms of transport. Also, the new Town Hall development is creating at least five storeys of Grade A office space above the civic building, providing an exciting time for business in Crawley.



Town centre – key sectors



Business, financial and professional services

Retail

Food and beverage

Leisure

Hospitality



Current town centre businesses include:

Arora Hotels
asb Law
Debenhams
Decathlon
DMH Stallard
Hollywood Bowl
Irwin Mitchell
iStore
M&S
Metrobank
Monsoon/Accessorize
Next
Pizza Hut
Pret A Manger
Prezzo
PwC
RSM
Superdry
Topshop
Turtle Bay

Housing

Housing within the town centre boundaries consists mainly of apartments and flats.

A number of quality apartments are either complete or underway through the permitted development policy. These properties are attracting young professionals and helping to enhance the evening economy and vibrancy within the town centre.

Outline planning permission granted to the Arora Group will see more than 300, high-grade apartments around Crawley Station, along with an improved station, public area, café and business space. The council-owned Telford Place site next to Crawley Library will see a further 180 residential units introduced to the town centre.

Overall, residential within the town centre boundary is expected to exceed 3,000 units by 2035.

Connectivity

Crawley town centre is very well connected with its own train station linking to London Bridge and London Victoria in around 40 minutes.

Gatwick Airport also has a train link to London with a 30-minute journey every 15 minutes.

Extensive Metrobus and Fastway services offer regular routes to all neighbourhoods, Gatwick Airport and various locations in the town's business district, Manor Royal. The introduction of super hubs are providing a more comfortable and convenient commute and a 24-hour bus service to Manor Royal.

At just four miles wide and 3.4 miles long, all of Crawley – including Manor Royal and Gatwick Airport – is accessible by bike and an excellent cycle network makes journeys simple and safe.

Road links are excellent with direct access to the A23/M23. These roads are also seeing an extensive amount of redevelopment to ease congestion.

Crawley Town Centre Partnerships

Crawley Borough Council works alongside a range of representative business groups in the Town Centre to bring forward improvements, events and activities. These groups include the Town Centre Partnership, Professional Services Forum and the Historic High Street Business Forum.

A town centre Business Improvement District (BID) is due to be established in 2020 for a period of five years, following a ballot in November 2019 of all non-domestic ratepayers with a rateable value of £10,000 or more within the area entitled to vote. Over £2million could be invested into the BID area over the next five years. The funds would be spent on a range of priority town centre improvement initiatives identified by prospective BID levy payers, as set out in the Town Centre BID Business Plan, which will help to grow and sustain a thriving town centre.



Arora

GROUP

STUNNING EVENT SPACES ACROSS GATWICK AND CRAWLEY

3 HOTELS | 45 MEETING ROOMS | 1771 BEDROOMS



Hilton

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Hilton London Gatwick Airport is the largest hotel in Gatwick, consisting of 821 guest rooms. Located within the airport, with a covered walkway to the South Terminal and the airport railway station.

This 4-star, award winning venue has 21 well-equipped meeting rooms and the largest conference suite in Gatwick, hosting up to 450 people.



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Sofitel London Gatwick is conveniently located with easy access for local and international business travellers. Host your event in one of our 11 inspired meeting spaces with a maximum capacity of 300 people.

The hotel venue is equipped to guarantee that your conference, meeting or seminar is a great success. With 3 luxury restaurants there is a dining experience and atmosphere for every occasion.



Arora

HOTELS
GATWICK/CRAWLEY

432 Bedrooms | 1 Restaurant and 1 Bar | 13 Meeting Rooms
gatwick.arorahotels.com | meetings@arorahotels.com

Located just 10 minutes away from London Gatwick Airport; the Arora Hotel Gatwick/Crawley is the perfect venue to organise your event away from bustling London.

The superbly equipped meeting rooms have natural daylight and hold events from small weddings to conferences up to 270 people. Contemporary in design, our AA Rosette awarded restaurant, The Grill, offers fresh and local ingredients in seasonally changing menus.



Arora
GROUP

INTERCONTINENTAL
LONDON - THE 21

Hilton Garden Inn
London Gatwick Terminal 2

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HOTELS & RESORTS

CROWNE PLAZA
LONDON-GATWICK

Hilton
LONDON GATWICK AIRPORT

SOFITEL
HOTELS & RESORTS
LONDON GATWICK

RENAISSANCE
LONDON GATWICK AIRPORT

Express
LONDON GATWICK AIRPORT

Novotel
LONDON GATWICK AIRPORT

NOVOTEL
HOTELS & RESORTS
LONDON GATWICK AIRPORT

Holiday Inn

Arora
HOTELS
GATWICK/CRAWLEY

Town Centre Developments

Development	Status
★ 1 Origin One Aberdeen Standard	Complete
★ 2 St John's House Dereb Ltd	Complete
3 Platform Westrock	Complete
4 Crawley Museum	Complete
5 The Corn Exchange	Complete
★ 6 Traders Market High Street Crawley Borough Council	Complete
7 Crawley College Car Park (Bridgefield House) Buxton and Bellfane	On-site
★ 8 County Buildings West Sussex County Council	Opportunity
9 Crawley Station Gateway/Overline House Arora Group	Pipeline
★ 10 Town Hall Crawley Borough Council / Westrock	Opportunity
11 Telford Place Crawley Borough Council	Opportunity
★ 12 15-29 Broadway Inspired Asset Management	On-site
13 Kilnmead Development W Stirland	Complete
14 Zurich House East Street Homes	Pipeline
15 The Apex Crest Nicholson	Complete
★ 16 Cross Keys Meadmere	Opportunity
17 Shaw House Meadmere	On-site
18 Stoner House Interland Group	On-site
19 Belgrave House Station Way P4i	Opportunity
20 7-13 Broadway/1-3 Queens Sq.	On-site
21 Longley House Campden Hill	Pipeline
22 Queens Square Crawley Borough Council	Complete
23 Queensway Crawley Borough Council	Complete
★ 24 Galleria Brydell	Complete
25 Crawley College STEM Centre Crawley College	On-site
26 EDF Building, Russell Way Smith Homes 12	On-site
27 Moka Nightclub, Station Way Rainier Developments	Pipeline
★ 28 100 High Street	Occupier Opportunity

22



Queens Square
Comprehensive, award winning public realm regeneration scheme completed in 2017. Funded and delivered by Crawley Borough Council, West Sussex County Council and the Coast to Capital Local Enterprise Partnership, this flagship project has transformed the space and resulted in £30m private sector investment.



28

← Brighton
38 minutes by train

9



Crawley Station Gateway/Overline House
Integrated highways and public space improvements scheme supporting the Arora Group's major residential-led redevelopment of Overline House, comprising 304 high quality apartments, and Crawley train station. The £5.5m project, jointly funded by CBC, WSCC, LEP, Arora and Metrobus will include greatly improved cycle and pedestrian access.



The key

	Commercial
	Mixed Use
	Residential

	Complete
	On Site
	Pipeline
	Opportunity
	Occupier Opportunity

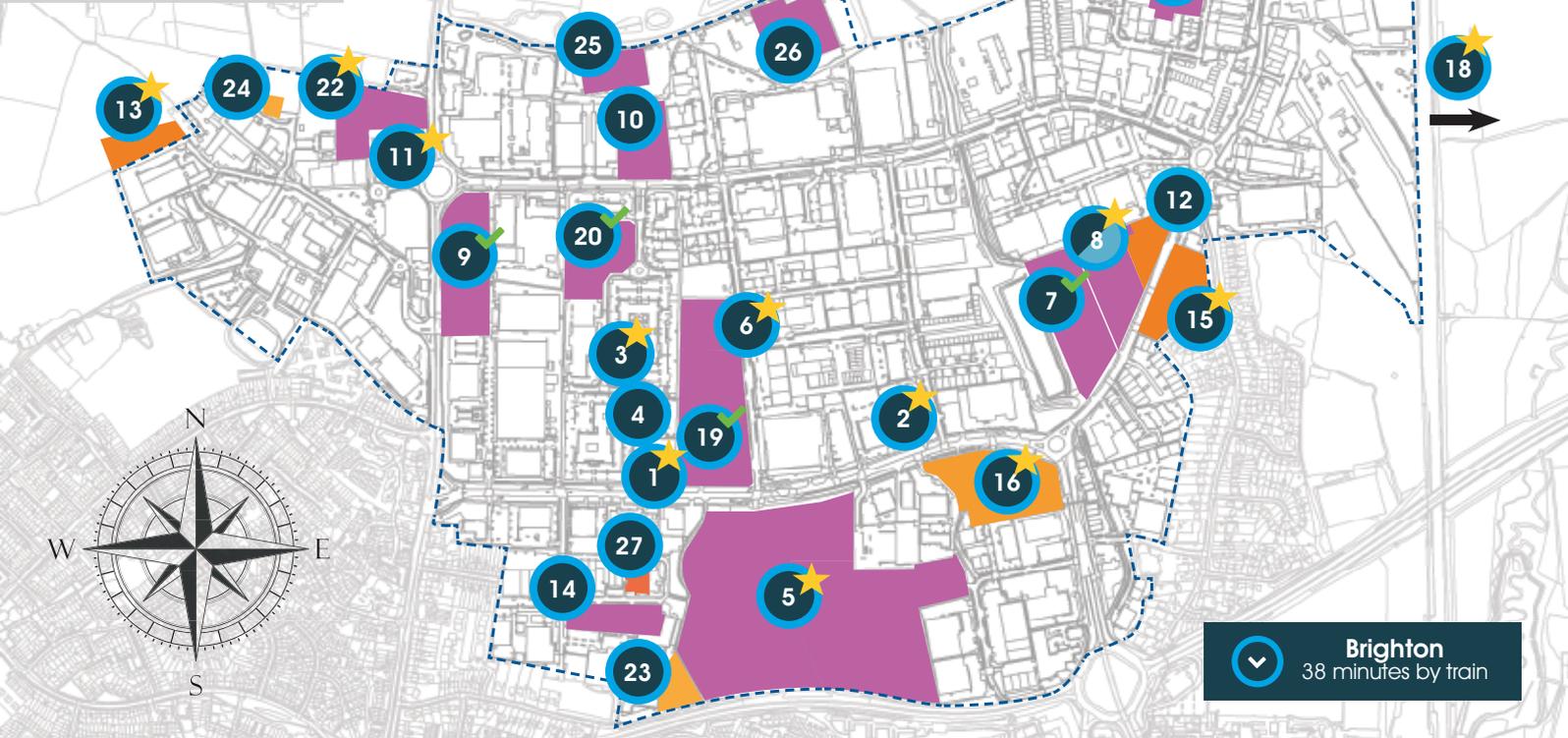
Gatwick Airport 8 minutes by train	
London Victoria 41 minutes by train	
London Bridge 49 minutes by train	
Canary Wharf 59 minutes by train	

Crawley

London Central
41 minutes by train

Manor Royal Developments

Development Status	Sector	The key
Completed	Commercial	
On Site	Mixed Use	
Pipeline	Residential	
Opportunity		
★ Occupier Opportunity		
✔ Major Occupier		



1 ★ The Manhattan Building	Opportunity	15 ★ Gatwick Park - The Commercial Park Group	Opportunity
2 ★ Alexandra House - Siemens	Opportunity	16 ★ Churchill Court - Clearbell Capital	Pipeline
3 ★ The Office, Crawley Business Quarter - Arora Group	Opportunity	17 ✔ Nestle - Legal & General	Completed
4 ★ Endeavour Building - Croudace	Opportunity	18 ★ Forge Wood - Taylor Wimpey and Persimmon	Opportunity
5 Principal Park - Digital Realty	Completed	19 ✔ Harwoods Land Rover Crawley - Harwoods	Completed
6 ★ Space Gatwick - London Metric	Completed	20 ✔ VHQ (Leonardo) - Virgin	Completed
7 ★ L3	Completed	21 Gatwick 55 - Barwood Capital & Goya Developments	Completed
8 ★ Nexus - Surrey County Council	Completed	22 ★ Gatwick 33 - Goya Developments	Completed
9 ✔ Cornerstone Hub - Elekta	Completed	23 Papergraphics Car Park	Pipeline
10 Hyundai/Lexus/Peugeot - Motorline	Completed	24 Wingspan Club - Crawley Borough Council	Pipeline
11 ★ Astral Towers - M7 Real Estate	Opportunity	25 Welland Medical - Welland Medical	Completed
12 Gatwick Road (3) - Surrey County Council	Complete	26 Tesco - Tesco dotcom	Completed
13 ★ Land at Jersey Farm - Windsor Developments Ltd	Pipeline	27 The Edge Diva Innovation Centre, Crompton Way	Opportunity
14 ★ Centron	Completed		



Manor Royal Business District



Superbly located near to Gatwick Airport, Manor Royal Business District is the single largest business destination located at the heart of the Gatwick Diamond.

Covering an area of 540 acres, Manor Royal Business District is home to more than 600 businesses, providing employment for circa 30,000 people. It provides 9million square feet of commercial floor space divided over more than 700 properties.

A much sought after area, the Business District offers a wide range of property options from high-quality, HQ style offices, larger industrial and warehouse

options to workshops and serviced workspaces.

As well as being home to many well-known and world leading companies, Manor Royal is also home to hundreds of dynamic and innovative smaller companies providing a broad range of products and services.

A large and uniquely diverse business community provides almost unrivalled opportunities to develop commercially advantageous and environmentally sustainable local supply chain solutions within easy striking distance of an equally varied and talented labour pool.



Manor Royal Business Improvement District (BID)

A Business Improvement District, or BID, is a business-created, business-led and business-funded body, set up to improve a specifically defined commercial area.

Since 2013, Manor Royal has been home to the largest non-retail BID in the country.

When a company chooses Manor Royal Business District they become part of a business community with a real say in how the place works.

Through the Manor Royal Business Improvement District (BID), you automatically gain access to a range of services and benefits that might not necessarily be available somewhere else.

The Manor Royal BID is run by businesses and responds to their needs. It provides an effective way for companies to connect with one another and to represent, promote and deliver the services and improvements that matter to them and the people they employ.

To find out more about the Manor Royal BID visit manorroyal.org



“When a company chooses Manor Royal Business District they become part of a business community with a real say in how the place works.”



Manor Royal: The facts

Excellent connections by road, rail and air. The M23 motorway (junction 10) is just two miles away (six-minute drive), as is Gatwick Airport. Crawley town centre is just 1.5 miles away and central London is 36 miles away.

Significant private and public investment has led to notable improvements to the public realm and facilities and services to reinforce Manor Royal's reputation as a destination of choice for a range of occupiers, industries and people.

Superb occupier mix reflecting the broad range of business activities located here including: manufacturing, logistics, storage and distribution, aerospace and aviation, health and life sciences, professional services, hospitality and retail, wholesale and trade counter activities, to name a few.

Manor Royal Business District: a place with benefits.



Cheaper staff travel



Additional security measures, business watch membership



Low-cost training programme



Dedicated point of contact



Access to bespoke business directory



On-going and continued investment



Free events programme



Additional winter and grounds maintenance



Tailored magazine and dedicated communications



Free and unlimited job board access



Cost-saving schemes and employee benefits



Support and facilities

Manor Royal Business District, a destination of choice. We hope you choose to be part of it.

www.manorroyal.org



KBA

kba-property.co.uk

COMMERCIAL PROPERTY CONSULTANTS

KBA is a Commercial Property Consultancy which has been established in Crawley for over 30 years and specialises in advising on commercial property largely within the Gatwick Diamond.

Focusing mainly on Office and Industrial/Warehouse premises it is also involved in the diverse range of development associated with a major international Airport.

KBA acts for a range of clients from major international investment companies, airlines and property developers to local and national occupiers and landlords.

Whether you have property you wish to rent or sell, or are looking to acquire premises in the Gatwick area, KBA would be happy to help.



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Facilities

- Number of runways: One plus a standby runway
- Runway length: 3,316m long by 45m wide
- Number of terminals: Two – South (opened in 1958) and North (opened in 1988)
- Fast rail links to London: Just 28 minutes to London Bridge and 30 minutes to London Victoria



London Gatwick Airport

Gatwick became an aerodrome in the 1930s, but the airport we know today opened in 1958 with just 186,000 passengers passing through the airport in its first year of operation.

Now, as the world's most efficient single-runway airport, Gatwick welcomes 46 million passengers a year.

Flying to more than 230 destinations in 74 countries around the world, Gatwick connects UK businesses and international passengers to more destinations than any other UK airport, as well as offering more connections to and from other UK regions than any London airport.

In recent years, Gatwick has further expanded its route network opening up access to new, international markets and now serves more than 60 long-haul destinations.

Gatwick is home to a unique mix of airline operators from scheduled to low-cost and charter airlines, including British Airways, easyJet, Norwegian, Emirates, TUI, Turkish Airlines, Virgin Atlantic and Westjet.

The airport is the biggest base for easyJet, one of Europe's most successful airlines, and now has established long-haul services to the Middle East, the Far East, numerous destinations across the US, and most recently, long-haul destinations in South America.

As well as exceptional international connectivity, Gatwick is well-connected by rail and road, serving more destinations by rail than any other UK airport, making the area attractive for inward investment.

With the Thameslink upgrade, a train now leaves Gatwick for London with tube-like frequency every four to five minutes and new direct services connect the airport with both Cambridge and Peterborough and numerous new stops along the way. Plans are also underway to redevelop Gatwick's train station so it can cope with an expected increase in capacity in the future.

The airport is committed to exploring how to grow sustainably, while supporting the local and national economy, improving facilities and continuing to transform services for passengers. Gatwick's total investment since 2009, combined with the new 5-year Capital Investment Programme, is £3.21bn.

Gatwick's Decade of Change strategy sets out a 10-point sustainability plan to 2020, encompassing local economy and community 10-point action plans as well as comprehensive management plans for environmental aspects including noise, waste, water, energy, carbon, air quality, transport and biodiversity.

Employment and investment

- Gatwick currently supports 85,000 jobs – with 24,000 of these being on the airport campus – and contributes £5.3 billion to the national economy
- £7.5 billion of international goods are traded via Gatwick (2017)
- £4.7 billion UK GDP attributable to Gatwick's overseas visitors (2017)

Results to date have been impressive and, in some cases, Gatwick is at the forefront of UK and European airports. Overall, since 2010, and despite passenger numbers growing more than 46 per cent to 46 million, total energy consumption has fallen by 10 per cent and water consumption by 29 per cent.

Some of these results come from sustained investment in energy efficiency, including purchasing 100 per cent renewable electricity since 2013 and being the first airport to join RE100 – a global coalition committed to increasing the use of renewable electricity. Gatwick was also the first London airport to be certified as carbon neutral.

The Local Economy Action Plan forms a key part of the Decade of Change strategy. It sets the framework for Gatwick's participation in a wide variety of regional activities through active membership of economic partnerships, helping to build a strong local supply chain, boost business and strengthen opportunities for employment and skills development.

As a major economic driver for the south east, Gatwick directly supports 24,000 on-airport jobs. The airport's impact across the Gatwick Diamond area – including supply chain activity and spending in the local consumer economy – rises to 36,000 jobs.

It serves as the vital link to international business for the many fantastic and varied companies that have based themselves in and around Crawley.

In 2018, Gatwick spent £128.1m directly with local and regional suppliers reflecting the airport's active focus on improving opportunities for local business to supply to Gatwick. A large proportion of Gatwick's goods and services are procured through long-term framework contracts, so it can form strong partnerships and many of these partners are locally based.

The airport works with economic partnerships and local business organisations across the region to promote local supply chain activity and support the growth and success of local businesses.

Gatwick has found great benefit in engaging more proactively with the local business community, including encouraging new and innovative ways of working. Local businesses understand the area, and on a practical level, deliveries and access are cheaper, quicker and easier.

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West Sussex, RH10 1BD

 **01293 441300**

 **crawley@shw.co.uk**

CONNECT WITH US



www.shw.co.uk

Across the borough

As one of the UK's first new towns, Crawley aptly adopted the motto 'I grow and I rejoice' which it has continued to live up to.

This thriving town sits right at the heart of the Gatwick Diamond – one of the country's most dynamic economic regions – is home to more than 110,000 people, around 15 per cent of whom speak more than one language, and is nestled between London and the south coast with fantastic national and international transport links. And while Crawley is great for business, it's great for young people, couples and families too. Surrounded by beautiful West Sussex countryside, Crawley is far from lacking in its own green space with award-winning parks in abundance.

Parks and open spaces

Tilgate Park is a national attraction with acres of woodland and lakes while also being home to a nature centre with a large variety of animals, Go Ape Tree Top Adventure, golf course, boating and cycling hire, café and a Smith & Western restaurant. Other parks include Goffs, with its 18-hole pitch and putt, play facilities and miniature railway, the Memorial Gardens offering some respite from the bustle of the town centre and the dog-walking haven of the beautiful and wild Buchan Park.

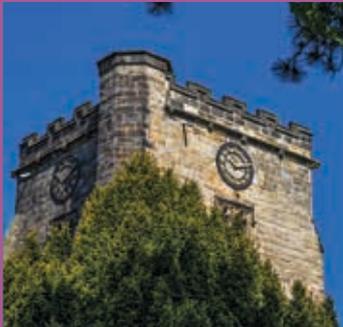
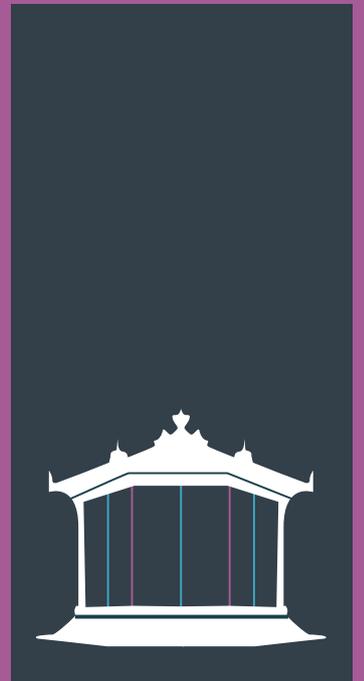
Sport, leisure and culture

Crawley is also tough to beat when it comes to leisure; K2 Crawley is a state-of-the-art leisure centre with an Olympic size pool and facilities for more than 40 sports. It even played host to Olympic and Paralympic squads for their pre-Games training camps in 2012. Nearby, Crawley Town Football Club offers league football fun. The Hawth Theatre has a diverse entertainment programme as well as an art-house cinema which can be hired out. Great shopping can be found in the town centre with more than 90 high street retailers in County Mall shopping centre and even more outside, along with a good number of independents. The Historic High Street, with buildings dating back to c1300, is home to a great range of restaurants, bars and pubs, while Crawley Leisure Park features a 15-screen cinema, 26-lane bowling alley, health club and more eateries. Crawley Museum, housed in the town centre's oldest building The Tree, opened its doors in 2018. It operates an active programme of events and temporary exhibitions throughout the year as well as historic items on permanent display.

Housing

Crawley has a variety of housing to suit all needs, ranging from centrally-based apartments for young professionals to affordable family homes and executive properties.

It rivals neighbouring towns for affordability while still having one of the most successful and fast growing markets in the country. Suffice to say residents and newcomers should always be able to find what they're looking for with town centre living offering a vibrant urban feel, nearby neighbourhoods with the convenience of suburbia and neighbourhoods closer to the boundary giving a village vibe in the countryside. With the desirability of Crawley continually growing, as does the need for housing. Along with quality, smaller developments, Kilnwood Vale, located on Horsham land bordering the town, has 2,500 new homes while Forge Wood, in the north east of Crawley, will provide 1,900 homes once fully complete.



Employment and skills



Crawley Employment and Skills Programme 2016-2021

The Crawley Employment and Skills Programme was launched in March 2016 with the aim of enabling Crawley residents to access better quality job opportunities within the town and for skills gaps in the local workforce to be addressed. The programme focussed on key priorities and has four flagship sections: Development and Infrastructure, Business and Employers, Education and Schools and Social Mobility, Inclusion and Employability. Each section has individual projects, supported by other initiatives and programmes.

For more information email employment&skills@ Crawley.gov.uk

Opportunities to get involved

There are various opportunities for businesses to get involved in supporting the local community and the council with their employment and skills ambitions. Examples include:

Employ Crawley – helps local people access support, advice and guidance from specialist organisations in the town whilst providing one-to-one tailored support from a knowledgeable and well-connected member of staff. Employ Crawley also offers support for employers to access a local talent pool and link with key organisations and businesses.

Crawley STEMfest (Science, Technology, Engineering and Maths) – a programme created in partnership with Sussex STEM, Crawley College and Crawley Borough Council which seeks to enthuse the next generation of scientists, technologists, engineers and mathematicians, as well as forge links between industry and education.

Be the Change – an inspirational programme which links business mentors with disengaged Year 9 school pupils who need support to realise their potential through advice and guidance. The programme aims to help pupils through improving their confidence, hope, happiness, relationships and, ultimately, employability.

Social Value Charter – a tool for developers and partners to show their commitment to Crawley, through providing opportunities for local residents and businesses, as well as raising aspirations and encouraging sustainable practices where possible.

Gatwick Diamond Meet the Buyers programme – designed to connect local suppliers with local buyers and develop their business skills through a range of complementing seminars.

Young Start Up Talent – a community-based project aimed at young entrepreneurs aged between 16 and 25 years old, who are looking to start their own businesses.

Contacts

Crawley has excellent education and training provision, with good access to primary and secondary schools and further education. Crawley residents and businesses also benefit from nearby universities, providing a pool of graduates, services and collaboration opportunities.

Employ Crawley

Crawley Library,
Southgate Avenue,
Crawley RH10 6HG
01293 438499
employcrawley@crawley.
gov.uk

Crawley College

Crawley College,
College Road, Crawley,
West Sussex RH10 1NR
01293 442200
info@crawley.ac.uk

University of Brighton

Mithras House, Lewes Road,
Brighton, East Sussex BN2 4AT
01273 600900
businesshelpdesk@brighton.
ac.uk
brighton.ac.uk

University of Chichester

College Lane, Chichester,
West Sussex PO19 6PE
01243 816000
business@chi.ac.uk
chi.ac.uk

University of Surrey

Guildford, Surrey
GU2 7XH
01483 300800
surrey.ac.uk

University of Sussex

Sussex House, Falmer,
Brighton, East Sussex
BN1 9RH
01273 606755
information@sussex.ac.uk

Rewards Training

Belgrave House,
Station Way, Crawley,
West Sussex
RH10 1HU
01293 562651
sales@rewardstraining.co.uk
rewardstraining.co.uk

Star Learning

Meridan House,
89 Hurst Green Road,
Oxted, Surrey RH8 9AJ
01883 717131
info@starlearning.co.uk

BETA Futures

Basepoint Business Centre,
Metcalf Way, Crawley,
West Sussex RH11 7XX
01293 817227
info@betafutures.com
betafutures.com

Aspire Sussex, Adult Education

Ifield Community College,
Crawley Avenue,
Ifield, Crawley RH11 0DB
01293 853470
enquiries@aspresussex.org.uk
aspresussex.org.uk

Trade Skills 4 U

Mitre Court, Fleming Way,
Crawley, West Sussex
RH10 9JY
0800 856 4448
tradeskills4u.co.uk

For more information
about local primary
and secondary schools
visit westsussex.gov.uk

Get involved

There are plenty of opportunities for businesses to get involved and support the local community. We have a Social Value Charter, a Meet the Buyers programme and, as an accredited employer, Crawley Borough Council actively promotes the Living Wage.

Crawley Community & Voluntary Service (CCVS) is an independent charity that offers advice, information, help and we support annual Careers Fairs, the Be the Change mentoring programme, apprenticeships and the community project Young Start Up Talent. We have a fantastic Crawley STEMfest programme, especially created to enthuse the next generation of scientists, technologists, engineers and mathematicians and to forge links between industry and education.

Sponsorship

Sponsorship is a cost-effective way for local businesses to advertise their products and services and increase brand awareness throughout the town. It also helps improve the local environment and gives back to the community. **Floral troughs** – are located in high-profile areas of the town centre and outside Crawley and Three Bridges stations throughout the summer, ensuring businesses are seen by thousands of residents and visitors on a daily basis. **Christmas tree and Christmas lights** – sponsoring the annual Queens Square tree is a great promotional opportunity throughout the festivities, right in the heart of the town centre. **Roundabouts** – for those looking for a more permanent opportunity with high visibility, roundabout sponsorship is an ideal way of reaching the town's diverse audience with flexible contracts ranging from one to three years. **Crawley Community Awards** – this annual event recognises and rewards those people in the community who give their time, effort and skills, going above and beyond expectations.

For more information or to take up a sponsorship opportunity visit crawley.gov.uk/sponsorship

Advertising

Crawley Live is our free, residents' magazine that's distributed quarterly to every household in the town. It features news, events, local developments, community projects, competitions and much more. Copies are also available in the Town Hall, M&S and County Mall in addition to other public locations. The magazine has advertising space in the form of full, half and quarter page options with discounts available for a series. Please contact Andrew Schofield at Spot on Media on 0161 408 3912 for rates and deadlines.





Contacts

Business connections and networks

Crawley's dynamic and successful business community is a reflection of its economic strength within the region. With so many established support and networking groups in the area, there is always something going on providing business-friendly support and advice.

Basepoint Networking Hub

01293 817717
enquiries@basepoint.co.uk
basepoint.co.uk

Coast to Capital Growth Hub

01293 305965
growth.hub@coast2capital.org.uk
c2cbusiness.org.uk

Crawley & Gatwick Chamber of Commerce

07813 885529
jose@crawleychamber.co.uk
crawleychamber.co.uk

FSB Sussex

07977 429671
gioia.grobler@fsb.org.uk
fsb.org.uk

GDB (Gatwick Diamond Business)

01293 440088
mandi@gatwickdiamondbusiness.com
gatwickdiamondbusiness.com

IoD Sussex

01403 790433
admin.sussex@iod.net
iod.com

Sussex Chamber of Commerce

01444 259259
info@sussexchamberofcommerce.co.uk
sussexchamberofcommerce.co.uk

Sustainable Business Partnership

01273 964239
info@sustainablebusiness.org.uk
sustainablebusiness.org.uk

West Sussex Social Enterprise Network

social.enterprise@westsussex.gov.uk
westsussex.gov.uk
businesswestsussex.co.uk/wssen

4 Networking Gatwick - Crawley

03451 234444
4networking.biz

For more information about local business support, networks and connections visit crawley.gov.uk/business

Local Economic Partnerships

As a strategic economic business location, Crawley is both covered by and involved in a number of spatial economic partnerships. They work together to ensure investment, growth and businesses continue to thrive.

Crawley's Local Economy Action Group

01293 438519
economic.development@
crawley.gov.uk
leag.org

A strategic local group of public and private sector partners committed to working together to provide advice and direction to improve the economic performance of the town.

Manor Royal Business District Ltd

01293 813866
info@manorroyal.org
manorroyal.org

A scheme created and controlled by Manor Royal businesses to attract investment and improve the district in ways they decide, working in partnership with other agencies.

Crawley Town Centre Partnership

01293 438237
towncentre@crawley.gov.uk
crawley.gov.uk/towncentre
visitcrawley.co.uk

The Town Centre Partnership works to enhance the environment, ambience and services to businesses and visitors.

Gatwick Diamond Initiative

01293 813950
rosemary.french@
gatwickdiamond.co.uk
gatwickdiamond.co.uk

A business-led partnership supported by the area's local authorities. It has proven commercial and economic development experience and focuses on key strategic issues and on working in partnership, to ensure that the area is a world-class place to live, work and do business in.

Coast to Capital - Local Enterprise Partnership

01293 305965
coast2capital.org.uk

Established to determine regional economic priorities and deliver growth for one of Britain's most economically important areas including the economy surrounding Gatwick Airport. Working with the private and public sectors, the focus is on where growth can be stimulated, most value added and to create jobs.

To find out more about our local economic partnerships and how to get involved, visit crawley.gov.uk/business

Business services and useful contacts

Crawley Borough Council

Town Hall, The Boulevard,
Crawley, West Sussex
RH10 1UZ
01293 438000
comments@crawley.gov.uk
crawley.gov.uk
twitter.com/crawleybc

Economic Development and Regeneration

01293 438519
economic.development@
crawley.gov.uk
www.crawley.gov.uk/business
investcrawley.co.uk

Business Rates

01293 438615
rates@crawley.gov.uk
crawley.gov.uk/business

Development Management

01293 438512
development.control@
crawley.gov.uk
crawley.gov.uk/planning

Forward Planning

01293 438512
forward.plans@crawley.gov.uk
crawley.gov.uk/planning

Environmental Health and Safety

01293 438218
environmentalservices@
crawley.gov.uk
[crawley.gov.uk/
environmentalhealth](http://crawley.gov.uk/environmentalhealth)

Commercial Asset Team

01293 438329
property@crawley.gov.uk

Town Centre Management

01293 438237
towncentre@crawley.gov.uk
crawley.gov.uk/towncentre

Licensing

01293 438698
licensing@ Crawley.gov.uk
Crawley.gov.uk/licensing

Sponsorship

01293 438539
samantha.sheppard@
Crawley.gov.uk
Crawley.gov.uk/sponsorship

Community Wardens

01293 438772
amenity.services@Crawley.
gov.uk
Crawley.gov.uk/
communitywardens

Nuisance and Anti-Social Behaviour

01293 438438
asb@Crawley.gov.uk
Crawley.gov.uk/asb

Parking Services

01293 438696
parkingservices@Crawley.
gov.uk
Crawley.gov.uk/parking

Procurement

01293 438386
procurement@Crawley.
gov.uk
Crawley.gov.uk/procurement

Activity, Sport and Wellbeing

01293 585350
sportsdevelopment@
Crawley.gov.uk
Crawley.gov.uk/wellbeing

Community Arts

01293 438152
community.arts@Crawley.
gov.uk
Crawley.gov.uk/leisure

Community Centres

01293 438362
communitycentres@
Crawley.gov.uk
Crawley.gov.uk/
communitycentres

Sussex Building Control

01403 215151
building.control@horsham.
gov.uk
sussexbuildingcontrol.org

Other useful contacts

UK Government

gov.uk

West Sussex County Council

business.support@
westsussex.gov.uk
businesswestsussex.co.uk

Trading Standards

01243 642124
trading.standards@
westsussex.gov.uk
westsussex.gov.uk/
tradingstandards

Transport and Highways

01243 642105
highways@westsussex.gov.uk
westsussex.gov.uk

Crawley Library

01293 651751
Crawley.library@westsussex.
gov.uk
westsussex.gov.uk/libraries

Broadfield Library

01293 543298
broadfield.library@
westsussex.gov.uk
westsussex.gov.uk/libraries

Jobcentre Plus

0845 604 3719
jobcentreguide.co.uk

Metrobus

01293 449191
feedback@metrobus.co.uk
metrobus.co.uk

National Rail Enquiries

nationalrail.co.uk

London Gatwick Airport

gatwickairport.com

Sussex Police

To report a crime or incident
call 101
01273 404931
Crawley@sussex.pnn.police.uk
sussex.police.uk

Crawley & Gatwick Business Watch

01293 846951
cgbw.org.uk

Crawley CVS

01293 657000
info@CrawleyCVS.org
CrawleyCVS.org



COMMERCIAL PROPERTY

Crawley has a diverse range of commercial property to suit the many types of businesses operating in the town. The borough council offers a business-friendly search and advice service to help companies find premises and development opportunities.



Peter Coldbreath, Partner and Head of SHW in Crawley, provides some insights into the health of the market.

"Demand for industrial and warehouse accommodation remains at an all-time high, with vacancy rates as low as three per cent. This has resulted in good rental levels being achieved and top prices being paid for prime development sites in the Crawley/Gatwick Diamond area, a trend we expect to continue this year.

"Freehold industrial and warehouse space is being sought not just by investors but also by companies keen to own their building. New schemes in the pipeline will help to absorb some of this unsatisfied demand.

"The start of 2020 sees a high level of available offices in the Crawley/Gatwick area, especially in Manor Royal. The quality of accommodation has improved and is reflected in the rents achieved. Improvements to the town centre are creating an attractive working environment which will be further enhanced by the redevelopment of Crawley Town Hall into a mixed-use scheme.

"Demand for PDR schemes (office to residential conversions) remains high but is frustrated by a lack of opportunities in the town. Developments in hand include land at Crawley College and the former Stoner House on London Road.

"Retail is being buffeted by headwinds nationally but vacancy rates in Crawley are low and neighbourhood centres continue to fulfil an important role. Significant potential exists to release empty upper floors above shops for residential to add value and help meet demand for housing."

Commercial agents in Crawley

County Mall (retail)

01293 611975

JLL

020 7399 5924 /

020 7318 7821

Cushman & Wakefield

020 7152 5570

countymall.co.uk

FTD Johns

01293 552721

info@ftdjohns.co.uk

ftdjohns.co.uk

Graves Jenkins

01293 401040

properties@gravesjenkins.com

gravesjenkins.com

KBA Commercial Property Consultants

01293 422202

kenboyle@kba-property.co.uk

kba-property.co.uk

SHW

01293 441300

crawley@shw.co.uk

shw.co.uk

Vail Williams

01293 612600

psudworth@vailwilliams.com

vailwilliams.com

To find out more about commercial property, serviced offices, development and investment opportunities in Crawley visit crawley.gov.uk/business or contact economic.development@crawley.gov.uk



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+44 (0)1293 404300 | www.rdjw.co.uk

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2019071

It's Local Crawley Online Business Directory

Crawley Borough Council is proud to be part of launching an exciting new service for businesses in Crawley, connecting local businesses with local customers, free of charge and keeping trade inside the local economy.

'It's Local' is an online business directory, built for today's mobile generation, that accompanies this Crawley Business Guide.

At www.itslocalcrawley.co.uk you can find business services by keyword or company name. It is fully integrated with Google maps, directions and Streetview and includes direct links to businesses' websites and social media including Facebook, Twitter, LinkedIn, Google+ and YouTube.

'It's Local' is a business directory for businesses and people **who live in, work in and visit Crawley.**

There's no download or install to worry about. The service is dynamic, sending device-appropriate pages to mobiles, tablets, laptops, desktops and Smart TVs.

Scan the **QR CODE** to connect you to www.itslocalcrawley.co.uk



- ✓ Market your business for FREE!
- ✓ Search for local companies
- ✓ Shop Local and support the Crawley economy!



Notes:

'Its Local Crawley' is compatible with most web browsers, including Google Chrome, Firefox and Microsoft Internet Explorer (version 9 and above).



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everyoneactive.com
 [@everyoneactive](https://twitter.com/everyoneactive)

facebook.com/K2Crawley
 [@everyoneactive](https://www.instagram.com/everyoneactive)

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ACTIVE

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Borough Council

K2
CRAWLEY

Businesses local to Gatwick
are 50% more likely to export
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